Smooth Operator Configuration Note

For Smooth Operator Family of Products

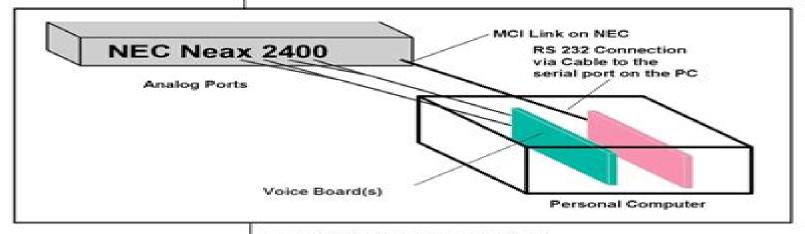
Octel Voice Processing

M o d u l e

Configuration Note 77175

NEC Neax 2400* with Direct Serial Link

Revised 10/24/97



Communications between the Neax 2400 and the Smooth Operator are through a RS-232 Connection to the serial port on the PC.

1.0 METHOD OF INTEGRATION

RS-232 / Direct Serial Integration. Smooth Operator communicates with the NEAN 2400 using Feature 2 of the Message Center Interface (MCI). Call forward to personal greeting is achieved by call information being sent over the MCI link to the RS232 port on Smooth Operator when calls are forwarded to the Voice Mail UCD group. Message Waiting Lights are set and canceled using the NEC message center feature. A hookflash followed by the extension transfers the caller to the operator.

Smooth Operator Ordering Information

2.0 SMOOTH OPERATOR ORDERING INFORMATION

There are many options available for both kit and turnkey versions of this product, depending on the application. Please consult with your sales representative. TheRS-232 Serial Software for NEC NEAN 2400 diskette, part number S-COM-1031, and Modem cable (BEL-ATHAY10), part number H-COM-2215 must be used.

Disclaimer: Configuration Notes are designed to be a general guide reflecting Octel's experience configuration in all burdware and software products. Please understand that you may experience a problem not detailed in a Configuration Note. If so, please notify Sales Engineering at (408)324-3066, and if appropriate we will include it in our need revision. Octal accepts no responsibility for errors or omissions contained herein.

Nec 2400 Service Manual

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