

OFFICE PROCEDURES MANUAL



LAWYERS
MUTUAL

LIABILITY INSURANCE
COMPANY OF
NORTH CAROLINA

RISK MANAGEMENT PRACTICE GUIDE OF LAWYERS MUTUAL

AN OFFICE POLICIES AND PROCEDURES MANUAL IS COMPOSED OF TWO DISTINCT SECTIONS.

- 1** The **OFFICE POLICIES SECTION** refers to rules and regulations, like employment, behavior, and inclement weather procedures.

- 2** The **OFFICE PROCEDURES SECTION** documents administrative functions like file management, conflicts of interest checking, managing the trust account, calendaring, and routine activities like opening mail and answering the phone.

THE MANUAL

WRITING THE MANUAL

1. Use simple language. Sentences 20 words or less.
2. Have a detailed structure — outline format.
3. Use a positive tone.
4. Compile information before you begin to write the manual.
5. Avoid specific actions and instead focus on standard document preparation.
6. Organize information into categories to give the manual structure.
7. Create a production schedule.
8. Edit for consistency.
9. Establish a review.

STANDARD FORMATS

Policies and standards on the following:

- **Typography.**
- **Letters and Memos.** Including fax cover sheets.
- **Pleadings.** Include format rules dictated by the courts.
- **Other Documents.** This might include email formatting, forms, office signatures.

OFFICE STRUCTURE

- **Introduction.** Include firm's mission.
- **Building Layout and Access.** Maps of the building and office layout access to the office outside of business hours.
- **Job Descriptions.** Identify responsibility for jobs and tasks.
- **Supplies and equipment.** Location of supplies and equipment, and maintenance procedures.

OFFICE PROCEDURES

Detailed instructions on:

- Security
- Emergency or Disaster
- Representing Firm
- Representing Clients
- Communications
- Filing System
- Docket Control System
- Finances

PERSONNEL POLICIES

- **General Policies.** Include federal and state regulations.
- **Employment.** Classification, personnel files, disciplinary/termination terms.
- **Conduct.** Include online behavior and use of office equipment and supplies.
- **Hours of Work.** Describe any telecommuting or alternate schedules.
- **Benefits.**
- **Holidays and Paid Leave.**

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Sample Law Office Procedures Manual

Demetrios Dimitriou



Sample Law Office Procedures Manual:

Law Office Policy & Procedures Manual Howard I. Hatoff, Robert C. Wert, 2006 This manual helps medium and large law firms increase productivity by providing a model manual for law office policies and procedures The book an updated and expanded version of the previous fourth edition is divided into seventeen sections covering such topics as law office organization management and administration support personnel office policies personnel policies and benefits office security and emergency procedures financial management file systems technology and communications systems The book contains numerous sample forms and documents as well as extensive bibliographies A CD containing the entire text of the manual is included allowing customization of the manual for particular user needs

Law Office Procedures Manual for Solos and Small Firms Demetrios Dimitriou, 2005 This step by step guide is the key to developing a tailor made office procedures manual containing everything from client data sheets and docket control systems to employee benefits and file management policies In addition the entire text is included on CD ROM for easy customization

The Complete Guide to Designing Your Law Office Suzette S. Schultz, Jon S. Schultz, 2005 This comprehensive new resource provides all the information needed to plan or remodel a law firm s office space Helpful checklists schedules forms and letters are included on the accompanying CD ROM

Law Office Policy & Procedures Manual, 2004

Law Office Policy & Procedures Manual Robert C. Wert, Howard I. Hatoff, 2000 A manual for the law office this volume can serve as a reference for staff or as a training tool for new employees and associates It covers departments and committees organization and administration support personnel file systems office security and more The disk contains all the text

The Legal Career Guide Gary A. Munneke, 2002 Introducing the latest edition of this step by step guide for planning and executing a job search This book is filled with practical advice that will help anyone find their personal niche in the legal profession

ABA Journal, 1984-04 The ABA Journal serves the legal profession Qualified recipients are lawyers and judges law students law librarians and associate members of the American Bar Association

Modern Dental Assisting - E-Book Doni L. Bird, Debbie S. Robinson, 2016-05-16 Prepare for a successful career as a dental assistant Modern Dental Assisting is the leading text in dental assisting the most trusted the most comprehensive and the most current Using an easy to understand approach this resource offers a complete foundation in the basic and advanced clinical skills you must master to achieve clinical competency It describes dental assisting procedures with photographs and clear step by step instructions Along with the textbook this complete learning package includes a companion Evolve website replete with learning exercises and games and video clips of dental assisting procedures plus animations and review questions Written by Doni Bird and Debbie Robinson two well known and well respected dental assisting educators this edition is also available as a Pageburst e book

Modern Dental Assisting - E-Book Debbie S. Robinson, 2023-04-12 Selected for Doody s Core Titles 2024 in Dental Hygiene boxes on infection control and CDC practices and end of chapter elements regarding patient education law and ethics future trends

and critical thinking Key terminology list offers definitions visual highlights within chapter discussions and an alphabetized list in the glossary with cross references to chapter locations Learning and performance outcomes address didactic knowledge and clinical skills mastery NEW Expanded coverage of digital technology topics in general dentistry and dental specialties prepares you to work in modern dental settings NEW Additional illustrations enhance an already stellar art program with more than 1 700 images NEW Consistent chapter organization with modernized learning outcomes help you understand important topics more easily UPDATED Dentrux Learning Edition based on Dentrux G7 3 available for download on the companion Evolve website gives you experience working with practice management software UPDATED Revised Dentrux exercises on the Evolve companion website correlate with the updated Dentrux Learning Edition software

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Sample Law Office Procedures Manual Introduction

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