

IP Telephone User Guide

Business Voice over IP

Polycom SoundPoint IP® 550 and 670



Making a Call

Placing a call requires only two steps which can be performed in any order:

- Dial the number.
- Pick up the handset, or press or .
- If your organization has extension dialing:
 - For external calls, dial 9 plus a full national or international number (if allowed by your administrator).
 - For calls within your organization, dial the 4-digit extension number.
- Otherwise, simply dial a full national or international number.

Note: You can switch to a different call mode while a call is in progress by lifting the handset or pressing or .

Answering a Call

- For calls to your Primary Line—Lift the handset or press or (if connected) key.
- For calls on other lines assigned to your phone—Lift the handset or press the Speeddial or Handset (if connected) key and press the button beside the flashing phone line.

Releasing a Call (Hang Up)

- Replace the handset or press the End Call soft key.

Hold/Returning a Call

- To place a call on Hold—Press the Hold soft key or on the phone unit.
- While the call is on hold, you can hang up the receiver.
- To reconnect—Press the Resume soft key.

Ad-hoc Conferencing

All users have the ability to add up to 5 parties to an active call.

- Press the Confere. soft key or on the phone unit.
- Enter the number of another party (existing call had been placed on hold).
- When the call is answered, you may now converse with the other party while the existing call remains on hold.
- Press the Confere. soft key to join all parties together.

Transfer a Call

All users have the ability to transfer active calls to other numbers (internal or external). Transfers can be done either as "Blind" or unmonitored, or as "Consultative" or "Supervised", where you can consult or announce the transfer before transferring a call.

To initiate a "Consultative/Supervised" transfer (Preferred method):

- During a call, press the Transfer soft key or on the phone unit (1st party has been placed on hold).
- Enter the number of the party to whom you want to transfer the call.
- After speaking with the 2nd party, press the Transfer soft key to complete the call.

To initiate a "Blind" transfer:

- During a call, press the Transfer soft key or on the phone unit (1st party has been placed on hold).
- Press the Blind soft key.
- Enter the number of the party to whom you want to transfer the call.

Note: Transfer can be cancelled during establishment by pressing the Cancel soft key. The original call is resumed.

Polycom Ip 550 Admin Guide

JL Elias



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PC Mag ,2001-03-06 PCMag com is a leading authority on technology delivering Labs based independent reviews of the latest products and services Our expert industry analysis and practical solutions help you make better buying decisions and get more from technology

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PC Magazine ,2001 **Telecommunications Survival Guide**
Pete Moulton,2001 Explains the telecommunication revolution in plain language covering all of today s most important new telecommunications networking and high speed Internet technologies Explanations are geared to the profit principle with business examples showing how technologies can be applied to save costs and develop new business Coverage includes voice communications LANS data communications of WANs wireless networking and the Internet For business professionals at all organizational levels Moulton is president of a company that produces a weekly radio show and a companion TV program c
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Packet Guide to Voice over IP Bruce Hartpence,2013-02-26 Go under the hood of an operating Voice over IP network and build your knowledge of the protocols and architectures used by this Internet telephony technology With this concise guide you ll learn about services involved in VoIP and get a first hand view of network data packets from the time the phones boot through calls and subsequent connection teardown With packet captures available on the companion website this book is ideal whether you re an instructor student or professional looking to boost your skill set Each chapter includes a set of review questions as well as practical hands on lab exercises Learn the requirements for deploying packetized voice and video Understand traditional telephony concepts including local loop tip and ring and T carriers Explore the Session Initiation Protocol SIP VoIP s primary signaling protocol Learn the operations and fields for VoIP s standardized RTP and RTCP transport protocols Delve into voice and video codecs for converting analog data to digital format for transmission Get familiar with Communications Systems H 323 SIP s widely used predecessor Examine the Skinny Client Control Protocol used in Cisco VoIP phones in networks around the world

Administrator's Guide to TCP/IP Janice Conard,TechRepublic, Incorporated,2001-07-01 **Administrator's Guide to TCP/IP** ,2003-07 System Administration Guide Ip Services Sun Microsystems, Inc,2005 *TCP/IP and Data Communications Administration Guide* ,1998 TCP/IP Network Administration Craig Hunt,2002-04-04 This complete guide to setting up and running a TCP IP network is essential for network administrators and invaluable for users of home systems that access the Internet The book starts with the fundamentals what protocols do and how they work how addresses and routing are used to move data through the network how to set up your network connection and then covers in detail everything you need to know to exchange information via the Internet Included are discussions on advanced routing protocols RIPv2 OSPF and BGP and the gated software package that implements them a tutorial on configuring important network services including DNS Apache sendmail Samba PPP and

DHCP as well as expanded chapters on troubleshooting and security TCP IP Network Administration is also a command and syntax reference for important packages such as gated pppd named dhcpd and sendmail With coverage that includes Linux Solaris BSD and System V TCP IP implementations the third edition contains Overview of TCP IP Delivering the data Network services Getting startedM Basic configuration Configuring the interface Configuring routing Configuring DNS Configuring network servers Configuring sendmail Configuring Apache Network security Troubleshooting Appendices include dip ppd and chat reference a gated reference a dhcpd reference and a sendmail reference This new edition includes ways of configuring Samba to provide file and print sharing on networks that integrate Unix and Windows and a new chapter is dedicated to the important task of configuring the Apache web server Coverage of network security now includes details on OpenSSH stunnel gpg iptables and the access control mechanism in xinetd Plus the book offers updated information about DNS including details on BIND 8 and BIND 9 the role of classless IP addressing and network prefixes and the changing role of registrars Without a doubt TCP IP Network Administration 3rd Edition is a must have for all network administrators and anyone who deals with a network that transmits data over the Internet

Packet Guide to Voice Over IP Bruce Hartpence, 2013 Go under the hood of an operating Voice over IP network and build your knowledge of the protocols and architectures used by this Internet telephony technology With this concise guide you u2019ll learn about services involved in VoIP and get a first hand view of network data packets from the time the phones boot through calls and subsequent connection teardown With packet captures available on the companion website this book is ideal whether you u2019re an instructor student or professional looking to boost your skill set Each chapter includes a set of review questions as well as practical hands on lab exercises Learn the requirements for deploying packetized voice and video Understand traditional telephony concepts including local loop tip and ring and T carriers Explore the Session Initiation Protocol SIP VoIP u2019s primary signaling protocol Learn the operations and fields for VoIP u2019s standardized RTP and RTCP transport protocols Delve into voice and video codecs for converting analog data to digital format for transmission Get familiar with Communications Systems H 323 SIP u2019s widely used predecessor Examine the Skinny Client Control Protocol used in Cisco VoIP phones in networks around the world

Introduction to IP Address Management Timothy Rooney, 2011-02-09 A step by step guide to managing critical technologies of today s converged services IP networks Effective IP Address Management IPAM has become crucial to maintaining high performing IP services such as data video and voice over IP This book provides a concise introduction to the three core IPAM networking technologies IPv4 and IPv6 addressing Dynamic Host Configuration Protocol DHCP and Domain Name System DNS as well as IPAM practice and techniques needed to manage them cohesively The book begins with a basic overview of IP networking including a discussion of protocol layering addressing and routing After a review of the IPAM technologies the book introduces the major components motivation benefits and basic approaches of IPAM Emphasizing the necessity of a disciplined network management approach to IPAM

the subsequent chapters enable you to Understand IPAM practices including managing your IP address inventory and tracking of address transactions such as allocation and splitting address space discovering network occupancy and managing faults and performance Weigh the costs and justifications for properly implementing an IPAM strategy Use various approaches to automating IPAM functions through workflow Learn about IPv4 IPv6 co existence technologies and approaches Assess security issues with DHCP network access control approaches and DNS vulnerabilities and mitigation including DNSSEC Evaluate the business case for IPAM which includes derivation of the business case cost basis identification of savings when using an IP address management system associated costs and finally net results Introduction to IP Address Management concludes with a business case example providing a real world financial perspective of the costs and benefits of implementing an IP address management solution No other book covers all these subjects cohesively from a network management perspective which makes this volume imperative for manager level networking professionals who need a broad understanding of both the technical and business aspects of IPAM In addition technologists interested in IP networking and address management will find this book valuable To obtain a free copy of the IPAM Configuration Guide please send an email to ieeeproposals@wiley.com

TCP/IP Network User's Guide Cray Research, Inc,1988 **TCP/IP Network Administration** Craig Hunt,2002-04-04 Covers Linux Solaris BSD and System V TCP IP implementations Back cover

Solaris TCP/IP Network Administration Guide Sun Microsystems,1994 [TCP/IP Protocol Suite \(release 2\) Installation Guide](#) ,1993 [Pegasus Mail](#) David Harris,1990 *IBM Mail Exchange Administrator's Guide Release 1.0* International Business Machines Corporation,1990 *Viewpoint : User's Guide to MAILBOX* Coombs, Mary Lee,I.P. Sharp Associates,1985 **System Administrator's Guide to CDPS** B. T. Didier,1994

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