

Customer Service Questionnaire Example

Please help us improve our patient services by completing this questionnaire.
Do not sign your name. Please place in the "Survey Box" when completed.

| Laboratory Customer Service Questionnaire | | | |
|--|--|---|---------------------------|
| Date of visit: | | Time (hour [am or pm]): | |
| Your age: | | Your gender: | Male Female |
| No. | Question | Please circle your answer | |
| 1 | Please rate your overall experience with your visit today. | Excellent Good Satisfactory | Not very good Poor |
| 2 | How long did you have to wait? | No wait | Specify: |
| 3 | Was everything explained clearly? Yes If NO, please explain: | | |
| 4 | Were you treated with courtesy and caring? Yes If NO, please explain: | | |
| 5 | Was the waiting comfortable? Yes If NO, please explain: | | |
| 6 | Was the patient room clean? Yes If NO, please explain: | | |
| 7 | Was it easy to find the laboratory? Yes If NO, please explain: | | |
| 8 | If you had a needle stick (venipuncture) was it comfortable? Yes, not painful If NO, or painful, please explain: | | |

Sample Customer Service Survey Questions

Rachel S Tattersall



Sample Customer Service Survey Questions:

Eventually, you will certainly discover a extra experience and realization by spending more cash. yet when? get you admit that you require to acquire those all needs bearing in mind having significantly cash? Why dont you try to acquire something basic in the beginning? Thats something that will guide you to understand even more going on for the globe, experience, some places, past history, amusement, and a lot more?

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