



Polycom SoundPoint IP 32x/33x

Quick User Guide



Basic Phone Features Customizing Your Phone

Application: www.polycom.com/quickstart
Software: 3.0(1) or later

The contents of this guide may vary depending on phone configuration. Particulars and menu options may vary. For detailed information please refer to the comprehensive SoundPoint® IP 32x/33x User Guide available at: www.polycom.com/quickstart

REGISTRATION

Scrolling or
Step: Press to view, toggle
enabled/disabled or

Enter/Select:
Back/Cancel:

OTHER PHONE FEATURES

PLACING A CALL

Using the Handset:
Pick up the handset, enter the station number. Or, dial the number first, and then pick up the handset.

Using the hands-free Speakerphone

- With the handset on-hook, press or any assigned line key, or the **NextCall** softkey. Then, enter the number.
- or
- Dial the number, and then press or .

Using the optional Redial:

- With the handset on-hook, press or any assigned line key, or the **NextCall** softkey.
- or
- Dial the number, and then press

During a call, you can alternate between modes by pressing or or by toggling the handset.

ANSWERING A CALL

Handset: Pick up the handset.
Speakerphone: Press or the line key or the **AnswerCall** key.
Redial: (optional) Press .

Incoming calls may be directly answered by pressing the **Direct** call key during ringing.

ENDING A CALL

Press the **EndCall** key or the line key corresponding to the line. Or, depending on the call mode, press or or toggle the handset.

REDIAL

Press to display the Recent Call list. Scroll to select the desired recipient and press again.

MICROPHONE MUTE

During a call, press . Mute applies to all modes. You can hear either better while Mute is enabled, including parties connected to you.

To re-Mute, press again.

CALL HOLD AND RESUME

During a call, press .

Press again, or the Resume call key, or the line key to resume the call.

LEGAL CONFERENCE CALLS¹

- To create a three-way legal conference call:
1. Connect to the first party.
 2. Press the **Conf** key to create a second (the active call is placed on hold).
 3. Place a call to the second party.

4. When the second party answers, press the **Conf** call key again to join all parties in the conference.
Conference Selection:

- Placing the conference call on hold will place the other conference parties on hold.
- Pressing the **Split** call key will split the conference into two separate calls on hold.
- A conference may be created between an active call and a call on hold by pressing the **Join** softkey.

DO NOT DISTURB (DND)²

Press and select **Features > Do Not Disturb > Enable** to prevent the phone from ringing for incoming calls. An icon appears for all lines for which DND is enabled.

Press and select **Features > Do Not Disturb > Disable** to turn Do Not Disturb off.

CALL TRANSFER

1. During a call, press the **Trans** soft key (the active call is placed on hold).
2. Press a softkey for the party to which you want to transfer the call.
3. After speaking with the second party, press the **Transfer** key to complete the transfer.

Press the **Blind** softkey to transfer the call without speaking to the second party.

Transfer can be automatically established by pressing the **Cancel** softkey. The original call is resumed.

CALL FORWARDING³

To enable call forwarding:

1. Press **Advanced Features > Forward**.
2. Select a Forwarding Type. Forward **Always**, **On the Answer**, **Time/Day**.
3. For **Always**, enter a number to forward all future calls to.

For **On the Answer**, enter the number of rings before forwarding.
4. Press the **Enable** call key to confirm. Call forwarding is now active and appears for that line.

To disable call forwarding:

Perform steps 1 and 2, but select **Disable**.

Call forwarding is not available on shared lines.

¹ Conf. feature. Feature is supported for the call party.

² Dependent on call center configuration.

³ Feature is only in the feature & configuration for all lines.

Polycom Soundpoint Ip 33admin Guide

Emilie Sanchez



Polycom Soundpoint Ip 33admin Guide:

Decoding **Polycom Soundpoint Ip 33admin Guide**: Revealing the Captivating Potential of Verbal Expression

In a time characterized by interconnectedness and an insatiable thirst for knowledge, the captivating potential of verbal expression has emerged as a formidable force. Its ability to evoke sentiments, stimulate introspection, and incite profound transformations is genuinely awe-inspiring. Within the pages of "**Polycom Soundpoint Ip 33admin Guide**," a mesmerizing literary creation penned by a celebrated wordsmith, readers attempt an enlightening odyssey, unraveling the intricate significance of language and its enduring effect on our lives. In this appraisal, we shall explore the book's central themes, evaluate its distinctive writing style, and gauge its pervasive influence on the hearts and minds of its readership.

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