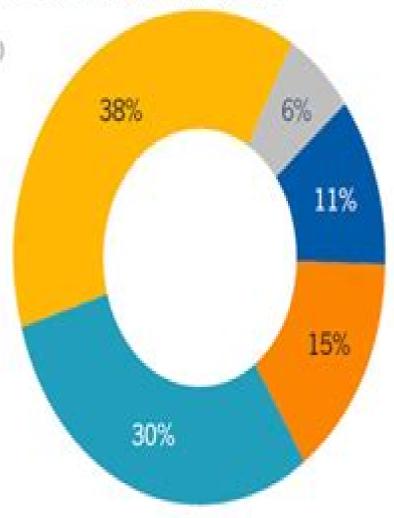
Most organizations had some IT service outage in past three years

Has your organization had any IT service outages over the past three years? (n=245)

- Networking / connectivity-related issues
- Power-related issues
- IT system / software-related issues.
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