



Test Question

As a retail store worker, imagine you're carrying a big basket of fresh fruits. Suddenly, a customer comes up to you and asks where she can find coffee. Which response would be the best way to handle this situation?

- A) Politely walk past the customer without saying anything because you need to replenish the fruits in the store shelves.
- B) Gently put down the basket of fruits and show the customer where the coffee is located.
- C) Explain to the customer verbally where she can find the coffee.
- D) Request the customer to wait and come back to her after you finish dealing with the fruits.

Sample Assessment Test For Customer Service

Terry C. Jones



Sample Assessment Test For Customer Service:

Eventually, you will unconditionally discover a extra experience and achievement by spending more cash. nevertheless when? accomplish you acknowledge that you require to get those all needs later than having significantly cash? Why dont you try to acquire something basic in the beginning? Thats something that will lead you to comprehend even more going on for the globe, experience, some places, behind history, amusement, and a lot more?

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