Service Level Agreement

1. DEFINITIONS

- "Agreement" refers to this Service Level Agreement (SLA), including all schedules, appendices. annexes, and any subsequent amendments.
- 1.2. "Party" refers to either the Service Provider or the Customer. "Parties" refers to both collectively.
- 1.3. "Service Provider" refers to ______
- 1.4. "Customer" refers to __
- 1.5. "Services" refers to those described in Section 2.1.
- 1.6. "Data" refers to all information and content provided by the Customer for the purpose of this Agreement.

2. SERVICES

2.1. The Service Provider agrees to provide the Customer with the following services:

3. SERVICE LEVELS

3.1. The Service Provider will ensure that the Services are provided to the Customer on a continuous. and fault-free basis, as detailed in the Service Level Schedule attached to this Agreement.

4. DATA PROTECTION

- 4.1. The Service Provider shall comply with all relevant data protection laws and regulations, including but not limited to data storage, transfer, and processing of the Customer's Data.
- 4.2. The Service Provider shall ensure that appropriate security measures are in place to protect the Data against unauthorized or unlawful processing and against accidental loss, destruction, or damage.

5. LIABILITY

- 5.1. The Service Provider's total liability for any claim arising out of or in connection with this Agreement, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall not exceed the total amount paid by the Customer to the Service Provider under this Agreement during the 12 months immediately preceding the event giving rise to the claim.
- 5.2. Neither Party shall be liable to the other for any indirect or consequential loss or damage.

6. TERMINATION

Sample Service Level Agreement For Application Support

Thirumalaisamy P. Velavancorresponding

Sample Service Level Agreement For Application Support:

Whispering the Techniques of Language: An Mental Quest through **Sample Service Level Agreement For Application Support**

In a digitally-driven earth wherever displays reign great and instant connection drowns out the subtleties of language, the profound strategies and emotional subtleties hidden within phrases frequently get unheard. Yet, nestled within the pages of **Sample Service Level Agreement For Application Support** a captivating fictional treasure pulsating with organic feelings, lies a fantastic quest waiting to be undertaken. Published by an experienced wordsmith, this marvelous opus attracts viewers on an introspective journey, softly unraveling the veiled truths and profound impact resonating within the very fabric of every word. Within the psychological depths of this moving review, we will embark upon a honest exploration of the book is core styles, dissect their charming writing fashion, and fail to the strong resonance it evokes strong within the recesses of readers hearts.

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