

What Is Organizational Behavior

_____ are individuals who get things done through other people.

- A. Leaders
- B. Psychologist
- C. Organizations
- D. Managers

Which French industrialist said that a manager's functions consist of planning, organizing, commanding, coordinating, and controlling?

- A. Henri Fayol
- B. Henry Mintzberg
- C. Fred Luthans
- D. Herb Kelleher

Through the _____ function, managers monitor the performance of the organization and significant deviations.

- A. Organizing
- B. Planning
- C. Leading
- D. Controlling

_____ is a field of study that investigates the impact that individuals, groups, and structure have on behavior within organizations.

- A. Psychology
- B. Organizational behavior
- C. Sociology
- D. Leadership

_____ is a science that seeks to measure, explain, and sometimes change the behaviour of humans and other animals.

- A. Anthropology
- B. Social psychology
- C. Sociology
- D. Psychology

Productivity implies a concern for _____ and _____.

- A. Efficiency, effectiveness
- B. Customer service, quality control
- C. Customer service, efficiency
- D. Effectiveness, quality control

The four management functions include all of the following EXCEPT.

- A. Controlling
- B. Planning
- C. Staffing

Sample Exam Questions On Organizational Behavior

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