

Polycom IP-321/331/335 VoIP Phone - Quick Start Guide



Soft Keys.

- The three buttons immediately below the LCD display are called "soft keys".
- Each soft key will perform the action that is described immediately above it on the display.
- The behavior of soft keys is context sensitive the action associated with each soft key will change depending on the phone's current state.

To Place A Call.

- Dial the internal extension or external number you want to reach
- Pick up the receiver or press the speakerphone button to start the call.

Volconnall Acress

- To access voicemail messages, press the "Messages" key to the right of the keypad. If no "messages" key is installed, dial "98
- Depending on your system configuration, you may or may not be asked for your voicemail passcode.

Last Number Redial

- Lift the receiver or press the speakeryhone or headset button.
- Press the "Diaf" button twice.

Call Blobs

- To place a call on hold, press the "Hold" soft key.
- Press "Bold" again to resume the call.

Call Transfer

To transfer a call, press the "Trans" soft key.

- For attended transfer, dial the destination number and then press "Dial."
 When the destination answers the call, announce the caller, and press "Trans" again to complete the transfer.
- For blind transfer, press the "Blind" soft key and enter the destination number. Pressing "Dial" will discussed you and connect the remote party to the destination.

Ad-Hoc Conference / 3 Was Calling:

- Place a call.
- To add another party to the call, press the "Conf" soft key.
- Enter the destination number or extension and press 'Diaf'
- Once the destination extension is answered, press the "Conf" soft key again.
- All parties will now joined in a 3 way call.

Do Not Distarts

- Frees "Meeu" then select "Features" and then "Do Not disturb" to enable.
 "Do Not Disturb Mode.
- To resume normal operation, select "Do Not Disturb" again. The phone will now receive calls normally.

Call Forwarding

- To enable call forwarding, press "Menu" then select "Features" and then "Forward"
- Next select the type of forwarding to enable and select a destination.
- The phone display will indicate when call forwarding is enabled.

Stinger and Handart Volume

- To change the ringer volume, press the "-" or "+" buttons at the bottom of the keypad while not on a call.
- During an active call, these buttons will change the volume of the handset, speakerphone or headset, whichever is active.

Directories:

- Pressing "Menu," then "Features" and then "Directories" will allow you to browne the phone's contact list or call lists.
- The call lists will show missed, placed, and received calls.



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DP Hallahan

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