



SKILLS TRAINING

POSITION: Waiter
DEPARTMENT: Restaurant

Service Category:	Service
TASK # 1:	Sequence of service
STANDARD:	Service steps should be followed in order

PROCEDURE:

1. Welcome your guest.
2. Offer chair assistance.
3. Offer Napkin Assistance. – from the left
4. Introduce and Present the Menu (If the Maitre D' has not already offered it)
5. Serve bread and butter (left) and Iced Water (right)
6. Take Guests Order –use A B C etc... (see separate SOP)
 - a. Stand to the left
 - b. Answer any questions
 - c. Take to kitchen (or input in computer)
 - d. Remember Mineral Bar Order
 - e. Remove menus to side station (both Beverage and Food)
7. Check all guests have the correct cutlery for their meal and change where necessary.
8. Call Starters away from the kitchen.
9. Check if you can take any items to wash up that are no longer required. (eg butter dish and bread basket from side station)
10. Collect Starters from kitchen. Teamwork is key. Ensure your assistant know what position is getting what food. This will make service more streamline in the restaurant.
 - a. Handle plates correctly – NO THUMBS
 - b. Carry 3 plates where required.
 - c. Plates must be kept flat.
 - d. Remember underliners – All bowls have underliners.
11. Synchronize your service with your fellow waiters.
12. Serve Starters.
 - a. You should not need to ask guests what they have ordered.
 - b. Use your order docket as a guide (before leaving the kitchen).

Restaurant Waiter Service Sop

Tobias Bleicker



Restaurant Waiter Service Sop:

Unveiling the Magic of Words: A Report on "**Restaurant Waiter Service Sop**"

In a global defined by information and interconnectivity, the enchanting power of words has acquired unparalleled significance. Their ability to kindle emotions, provoke contemplation, and ignite transformative change is truly awe-inspiring. Enter the realm of "**Restaurant Waiter Service Sop**," a mesmerizing literary masterpiece penned by a distinguished author, guiding readers on a profound journey to unravel the secrets and potential hidden within every word. In this critique, we shall delve to the book is central themes, examine its distinctive writing style, and assess its profound effect on the souls of its readers.

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