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Release Management

A complete guide

Release Management Guide

Mart Rovers



Release Management Guide:

The ITIL Process Manual James Persse,2016-01-01 This practical guide is a great solution to address the key problem how to implement ITIL and ISO 20000 when initial training has been completed It supports the basic approaches to the fundamental processes small to medium sized companies will find the concise practical guidance easy to follow and implement It avoids the complex enterprise wide issues which are not required for many organisations Each chapter has the following structure Improvement activities Process inputs and outputs Related processes Tools and techniques Key Performance Indicators Critical Success Factors Process Improvement roles Benefits of effective Process Implementation challenges and considerations Typical assets and artefacts of an Improvement program *IT Release Management* Dave Howard,2016-04-19 When implemented correctly release management can help ensure that quality is integrated throughout the development implementation and delivery of services applications and infrastructure This holistic total cost of ownership approach allows for higher levels of system availability is more cost effective to maintain and increases overall s

Complete Guide to Digital Project Management Shailesh Kumar Shivakumar,2018-02-19 Get a 360 degree view of digital project management Learn proven best practices from case studies and real world scenarios A variety of project management tools templates models and frameworks are covered This book provides an in depth view of digital project management from initiation to execution to monitoring and maintenance Covering end to end topics from pre sales to post production the book explores project management from various dimensions Each core concept is complemented by case studies and real world scenarios The Complete Guide to Digital Project Management provides valuable tools for your use such as Frameworks governance quality knowledge transfer root cause analysis digital product evaluation digital consulting estimation Templates estimation staffing resource induction RACI Models governance estimation pricing digital maturity continuous execution earned value management and effort forecast Metrics project management quality What You ll Learn Study best practices and failure scenarios in digital projects including common challenges recurring problem themes and leading indicators of project failures Explore an in depth discussion of topics related to project quality and project governance Understand Agile and Scrum practices for Agile execution See how to apply Quality Management in digital projects including a quality strategy a quality framework achieving quality in various project phases and quality best practices Be able to use proven metrics and KPIs to track monitor and measure project performance Discover upcoming trends and innovations in digital project management Read more than 20 real world scenarios in digital project management with proven best practices to handle the scenarios and a chapter on a digital transformation case study Who This Book Is For Software project managers software program managers account managers software architects lead developers and digital enthusiasts **IT-CMF - A Management Guide - Based on the IT Capability Maturity Framework™ (IT-CMFTM) 2nd edition** Declan Kavanagh,Jim Kenneally,Marian Carcary,Martin Curley,2017-07-27 This management guide offers an

introduction to the IT Capability Maturity Framework™ IT CMF™ 2nd edition The IT CMF offers a comprehensive suite of tried and tested practices organizational assessment approaches and improvement roadmaps covering key IT capabilities needed to optimize value and innovation in the IT function and the wider organization It enables organizations to devise more robust strategies make better informed decisions and perform more effectively efficiently and consistently IT CMF is An integrated management toolkit covering 36 key capability management disciplines with organizational maturity profiles assessment methods and improvement roadmaps for each A coherent set of concepts and principles expressed in business language that can be used to guide discussions on setting goals and evaluating performance A unifying or umbrella framework that complements other domain specific frameworks already in use in the organization helping to resolve conflicts between them and filling gaps in their coverage Industry sector and vendor independent IT CMF can be used in any organizational context to guide performance improvement A rigorously developed approach underpinned by the principles of Open Innovation and guided by the Design Science Research methodology synthesizing leading academic research with industry practitioner expertise IT CMF provides us with a structured and systematic approach to identify the capabilities we need a way to assess our strengths and weaknesses and clear pathways to improve our performance Suresh Kumar Senior Executive Vice President and Chief Information Officer BNY Mellon To successfully respond to competitive forces organizations need to continually review and evolve their existing IT practices processes and cultural norms across the entire organization IT CMF provides a structured framework for them to do that Christian Morales Corporate Vice President and General Manager EMEA Intel Corporation We have successfully applied IT CMF in over 200 assignments for clients It just works Or as our clients confirm it helps them create more value from IT Ralf Dreischmeier Senior Partner and Managing Director The Boston Consulting Group By using IT CMF business leaders can make sure that the tremendous potential of information technology is realized in their organizations Professor Philip Nolan President Maynooth University I believe IT CMF to be comprehensive and credible Using the framework helps organizations to objectively identify and confirm priorities as the basis for driving improvements Dr Colin Ashurst Senior Lecturer and Director of Innovation Newcastle University Business School

Practical Guide of Software Development Project Management in Practice Syed Ali Dilawer,

Release Management Complete Self-assessment Guide Gerardus Blokdyk, 2017-04-25 How did the Release Management manager receive input to the development of a Release Management improvement plan and the estimated completion dates times of each activity What other areas of the organization might benefit from the Release Management team's improvements knowledge and learning How do we keep improving Release Management Will Release Management deliverables need to be tested and if so by whom What are the business objectives to be achieved with Release Management Defining designing creating and implementing a process to solve a business challenge or meet a business objective is the most valuable role In EVERY company organization and department Unless you are talking a one time single use project

within a business there should be a process Whether that process is managed and implemented by humans AI or a combination of the two it needs to be designed by someone with a complex enough perspective to ask the right questions Someone capable of asking the right questions and step back and say What are we really trying to accomplish here And is there a different way to look at it For more than twenty years The Art of Service s Self Assessments empower people who can do just that whether their title is marketer entrepreneur manager salesperson consultant business process manager executive assistant IT Manager CxO etc they are the people who rule the future They are people who watch the process as it happens and ask the right questions to make the process work better This book is for managers advisors consultants specialists professionals and anyone interested in Release Management assessment Featuring 414 new and updated case based questions divided into seven core areas of process design this Self Assessment will help you identify areas in which Release Management improvements can be made In using the questions you will be better able to diagnose Release Management projects initiatives organizations businesses and processes using accepted diagnostic standards and practices implement evidence based best practice strategies aligned with overall goals integrate recent advances in Release Management and process design strategies into practice according to best practice guidelines Using a Self Assessment tool known as the Release Management Index you will develop a clear picture of which Release Management areas need attention Included with your purchase of the book is the Release Management Self Assessment downloadable resource containing all questions and Self Assessment areas of this book This enables ease of re use and enables you to import the questions in your preferred management tool Access instructions can be found in the book You are permitted to use the Self Assessment contents in your presentations and materials for customers without asking us we are here to help This Self Assessment has been approved by The Art of Service as part of a lifelong learning and Self Assessment program and as a component of maintenance of certification Optional other Self Assessments are available For more information visit <http://theartofservice.com>

The Complete Guide for CISA Examination Preparation Richard E. Cascarino, 2020-10-05 The Complete Guide for CISA Examination Preparation delivers complete coverage of every topic on the latest release of the Certified Information Systems Auditor CISA exam The author is an IT security and auditing expert and the book covers all five exam domains This effective self study system features chapter learning objectives in depth explanations of each topic and accurate practice questions Each chapter includes exam tips that highlight key exam information hands on exercises a summary that serves as a quick review and end of chapter questions that simulate those on the actual exam Designed to help candidates pass the CISA exam easily it also serves as an ideal on the job reference Richard E Cascarino MBA CIA CISM CFE CRMA is well known in international auditing Richard is a principal of Richard Cascarino Associates He has over 31 years experience in audit training and consulting He is a regular speaker at national and international conferences and has presented courses throughout Africa Europe the Middle East and the USA Richard is a Past President of the Institute of Internal Auditors in

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CISA – Certified Information Systems Auditor Study Guide Hemang Doshi, 2024-10-31 Gain practical information systems auditing expertise to pass the latest CISA exam on your first attempt and advance your career Purchase of the book unlocks access to web based exam prep resources including over 1000 practice test questions flashcards exam tips and a free eBook PDF Key Features Learn from a qualified CISA and bestselling instructor Hemang Doshi Aligned with the latest CISA exam objectives from the 28th edition of the Official Review Manual Assess your exam readiness with over 1000 targeted practice test questions Book Description Following on from the success of its bestselling predecessor this third edition of the CISA Certified Information Systems Auditor Study Guide serves as your go to resource for acing the CISA exam Written by renowned CISA expert Hemang Doshi this guide equips you with practical skills and in depth knowledge to excel in information systems auditing setting the foundation for a thriving career Fully updated to align with the 28th edition of the CISA Official Review Manual this guide covers the latest exam objectives and provides a deep dive into essential IT auditing areas including IT governance systems development and asset protection The book follows a structured three step approach to solidify your understanding First it breaks down the fundamentals with clear concise explanations Then it highlights critical exam focused points to ensure you concentrate on key areas Finally it challenges you with self assessment questions that reflect the exam format helping you assess your knowledge Additionally you'll gain access to online resources including mock exams interactive flashcards and invaluable exam tips ensuring you're fully prepared for the exam with unlimited practice opportunities By the end of this guide you'll be ready to pass the CISA exam with confidence and advance your career in auditing What you will learn Conduct audits that adhere to globally accepted standards and frameworks Identify and propose IT processes and control enhancements Use data analytics tools to optimize audit effectiveness Evaluate the efficiency of IT governance and management Examine and implement various IT frameworks and standards Manage effective audit reporting and communication Assess evidence collection methods and forensic techniques Who this book is for This CISA study guide is for anyone with a non technical background aspiring to achieve the CISA certification It caters to those currently working in or seeking employment in IT audit and security management roles

ITIL Certification Guide: Your Comprehensive

Handbook for Foundation, Managing Professional, and Advanced Practices Anand Vemula, This guide provides a thorough introduction to the ITIL framework covering essential concepts terminology and practices for both the ITIL 4 Foundation and Managing Professional certifications It also delves into advanced practices that enhance service management capabilities making it an invaluable resource for individuals looking to understand IT service management principles and advance their careers Advanced Practices Overview This section covers key practices such as Change Enablement Incident Management Problem Management and Service Level Management It provides insights into their roles in enhancing service quality and operational efficiency

The Project Manager's Guide to Health Information Technology Implementation Susan M. Houston, 2021-12-16 This book focuses on providing information on project management specific for software implementations within the healthcare industry It can be used as a guide for beginners as well as a reference for current project managers who might be new to software implementations Utilizing the Project Management Institute's PMI methodology process groups and knowledge areas are defined as they relate to implementing custom and commercial off the shelf COTS software The Software Development Life Cycle SDLC is a standard for developing custom software but can also be followed for implementing COTS applications as well How will the system be set up from an architecture and hardware standpoint What environments will be needed and why How are changes managed throughout the project and after These questions and more will be reviewed The differences between types of testing are defined as well as when each are utilized Planning for the activation and measuring the success of the project and how well the strategic need has been met are key activities that are often not given the time and effort as the other parts of the implementation project This new edition updates the current content to better align with the newest version of the PMI's Project Management Body of Knowledge PMBOK as well as the latest technology and concepts In addition this new edition includes additional chapters on agile management stakeholder management and choosing the right methodology

Designing and Implementing Microsoft DevOps Solutions AZ-400 Exam Guide Subhajit Chatterjee, Swapneel Deshpande, Henry Been, Maik van der Gaag, 2022-09-23 Written by Microsoft MVPs and Azure experts this comprehensive guide comes with self study exercises to help you understand the concepts better and move closer to becoming a skilled Azure DevOps engineer Key Features Explore a step by step approach to designing and creating a successful DevOps environment Understand how to implement continuous integration and continuous deployment pipelines on Azure Integrate and implement security compliance containers and databases in your DevOps strategies Book Description The AZ 400 Designing and Implementing Microsoft DevOps Solutions certification helps DevOps engineers and administrators get to grips with practices such as continuous integration and continuous delivery CI CD containerization and zero downtime deployments using Azure DevOps Services This new edition is updated with advanced topics such as site reliability engineering SRE continuous improvement and planning your cloud transformation journey The book begins with the basics of CI CD and automated deployments and then

moves ahead to show you how to apply configuration management and Infrastructure as Code IaC along with managing databases in DevOps scenarios As you make progress you ll explore fitting security and compliance with DevOps and find out how to instrument applications and gather metrics to understand application usage and user behavior This book will also help you implement a container build strategy and manage Azure Kubernetes Services Lastly you ll discover quick tips and tricks to confidently apply effective DevOps practices and learn to create your own Azure DevOps organization By the end of this DevOps book you ll have gained the knowledge needed to ensure seamless application deployments and business continuity What you will learnGet acquainted with Azure DevOps Services and DevOps practicesDiscover how to efficiently implement CI CD processesBuild and deploy a CI CD pipeline with automated testing on AzureIntegrate security and compliance in pipelinesUnderstand and implement Azure Container ServicesEffectively close the loop from production back to developmentApply continuous improvement strategies to deliver innovation at scaleWho this book is for The book is for anyone looking to prepare for the AZ 400 certification exam Software developers application developers and IT professionals who want to implement DevOps practices for the Azure cloud will also find this book helpful Familiarity with Azure DevOps basics software development and development practices is recommended but not necessary

Salesforce End-to-End Implementation Handbook Kristian Margaryan Jørgensen,2023-03-10 Packed with practical examples case studies and proven recommendations this handbook helps you manage enterprise grade Salesforce programs Key Features Explore the end to end Salesforce implementation lifecycle with templates and practical examples Discover common issues and strategies for mitigation and prevention Work with checklists to assess the state of your Salesforce implementation in each phase Purchase of the print or Kindle book includes a free PDF eBook Book DescriptionWith ever growing digital transformation programs involving Salesforce there is a greater need for a comprehensive overview of the phases and activities specific to Salesforce implementations This book will act as a detailed guide for your Salesforce implementation journey including common issues and pitfalls to mitigate and prevent errors The Salesforce End to End Implementation Handbook starts with the pre development phase Here you ll understand how to define the vision and nature of your project determine your change management strategy and delivery methodology learn to build a business case for your project get insights on engaging with Salesforce and implementation partners and learn to establish a governance framework As you progress you ll gain insights on the necessary activities milestones and common issues faced in Salesforce implementation along with strategies to mitigate them At the end of each section you ll find evaluation checklists to assess the state of your Salesforce implementation By the end of this book you ll be well equipped to set up Salesforce projects and programs effectively and deliver maximum ROI What you will learn Discover the critical activities in Salesforce implementation Address common issues faced in implementing Salesforce Explore appropriate delivery methodology Understand the importance of a change management strategy Govern Salesforce implementation through all its phases Gain insights on key activities in the

continuous improvement phase Leverage customer 360 for analytics AI and automation Who this book is for This book is for Salesforce consultants architects project program managers delivery leaders for Salesforce implementation or product owners planning to implement Salesforce or already implementing Salesforce for their organizations If you are switching to a role in Salesforce development this book will act as a guide on what to expect on the job and how to ace it Familiarity with basic business CRM and project management concepts is required ITIL® 4 Specialist – Create, Deliver & Support (CDS) Courseware Learning Solutions,2020-03-03 This module covers the core service management activities and expands the current scope of ITIL to include the creation of services It focuses on the integration of different value streams and activities to create deliver and support IT enabled products and services whilst also covering supporting practices methods and tools Create Deliver and Support module provides IT practitioners with an understanding of service quality and improvement methods enabling them to continue to deliver innovative yet reliable tech enabled services to their customers in an increasingly competitive market ITIL 4 Specialist Create Deliver and Support is aimed at individuals who are continuing their journey in service management ITSM managers and ITSM practitioners managing the operation of IT enabled and digital products and services and those responsible for their end to end delivery as well as holders of existing ITIL qualifications who wish to update and develop their knowledge further Accredited training for the ITIL Managing Professional modules is mandatory to enable full understanding of the core material All modules have ITIL 4 Foundation as a pre requisite ITIL is a registered trade mark of AXELOS Limited used under permission of AXELOS Limited All rights reserved This product is only for courseware partners affiliates or designated students **Itil Foundation Prep guide : 350 Questions & Answers** CloudRoar Consulting Services,2025-08-15 Unlock the path to IT Service Management excellence with 350 ITIL Foundation Interview Questions Answers by CloudRoar Consulting Services This comprehensive guide is designed to prepare professionals for interviews in ITIL based roles focusing on practical knowledge and real world applications Key Features Extensive Coverage With 350 meticulously crafted questions and detailed answers this book covers all essential aspects of ITIL 4 Foundation including Service Value System SVS Four Dimensions of Service Management ITIL Practices and Processes Continual Improvement Model Governance and Risk Management Skillset Based Approach Unlike traditional certification guides this book emphasizes the practical application of ITIL concepts making it ideal for professionals aiming to enhance their service management skills Expert Insights Each question is accompanied by expert explanations providing deeper understanding and context to ITIL principles Career Advancement Equip yourself with the knowledge and confidence to excel in interviews for roles such as IT Service Manager Service Desk Analyst Change Manager and more Whether you re new to ITIL or looking to refresh your knowledge this guide serves as a valuable resource to navigate the complexities of IT service management and stand out in competitive job markets **Implementing IT Governance - A Practical Guide to Global Best Practices in IT Management** Gad Selig,2008-04-12 The issues opportunities and challenges of aligning

information technology more closely with an organization and effectively governing an organization's Information Technology IT investments resources major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management in enterprises on a global basis An integrated and comprehensive approach to the alignment planning execution and governance of IT and its resources has become critical to more effectively align integrate invest measure deploy service and sustain the strategic and tactical direction and value proposition of IT in support of organizations Much has been written and documented about the individual components of IT Governance such as strategic planning demand portfolio investment management program and project management IT service management and delivery strategic sourcing and outsourcing performance management and metrics like the balanced scorecard compliance and others Much less has been written about a comprehensive and integrated IT Business Alignment Planning Execution and Governance approach This new title fills that need in the marketplace and gives readers a structured and practical solutions using the best of the best principles available today The book is divided into nine chapters which cover the three critical pillars necessary to develop execute and sustain a robust and effective IT governance environment leadership and proactive people and change agents flexible and scalable processes and enabling technology Each of the chapters also covers one or more of the following action oriented topics demand management and alignment the why and what of IT strategic planning portfolio investment management decision authority etc execution management includes the how Program Project Management IT Service Management with IT Infrastructure Library ITIL and Strategic Sourcing and outsourcing performance risk and contingency management e g includes COBIT the balanced scorecard and other metrics and controls and leadership teams and people skills

Itil V3 Expert Prep guide : 350 Questions & Answers CloudRoar Consulting Services,2025-08-15 Unlock the path to IT Service Management excellence with 350 ITIL V3 Expert Interview Questions Answers by CloudRoar Consulting Services This comprehensive guide is designed to prepare professionals for interviews in ITIL based roles focusing on practical knowledge and real world applications Key Features Extensive Coverage With 350 meticulously crafted questions and detailed answers this book covers all essential aspects of ITIL V3 Expert level including Service Value System SVS Four Dimensions of Service Management ITIL Practices and Processes Continual Improvement Model Governance and Risk Management Skillset Based Approach Unlike traditional certification guides this book emphasizes the practical application of ITIL concepts making it ideal for professionals aiming to enhance their service management skills Expert Insights Each question is accompanied by expert explanations providing deeper understanding and context to ITIL principles Career Advancement Equip yourself with the knowledge and confidence to excel in interviews for roles such as IT Service Manager Service Desk Analyst Change Manager and more Whether you're new to ITIL or looking to refresh your knowledge this guide serves as a valuable resource to navigate the complexities of IT service management and stand out in competitive job markets

Release Management Complete Self-Assessment Guide Gerardus Blokdyk,2017-05-18 How did the Release

Management manager receive input to the development of a Release Management improvement plan and the estimated completion dates times of each activity What other areas of the organization might benefit from the Release Management team s improvements knowledge and learning How do we keep improving Release Management Will Release Management deliverables need to be tested and if so by whom What are the business objectives to be achieved with Release Management Defining designing creating and implementing a process to solve a business challenge or meet a business objective is the most valuable role In EVERY company organization and department Unless you are talking a one time single use project within a business there should be a process Whether that process is managed and implemented by humans AI or a combination of the two it needs to be designed by someone with a complex enough perspective to ask the right questions Someone capable of asking the right questions and step back and say What are we really trying to accomplish here And is there a different way to look at it For more than twenty years The Art of Service s Self Assessments empower people who can do just that whether their title is marketer entrepreneur manager salesperson consultant business process manager executive assistant IT Manager CxO etc they are the people who rule the future They are people who watch the process as it happens and ask the right questions to make the process work better This book is for managers advisors consultants specialists professionals and anyone interested in Release Management assessment Featuring 414 new and updated case based questions divided into seven core areas of process design this Self Assessment will help you identify areas in which Release Management improvements can be made In using the questions you will be better able to diagnose Release Management projects initiatives organizations businesses and processes using accepted diagnostic standards and practices implement evidence based best practice strategies aligned with overall goals integrate recent advances in Release Management and process design strategies into practice according to best practice guidelines Using a Self Assessment tool known as the Release Management Index you will develop a clear picture of which Release Management areas need attention Included with your purchase of the book is the Release Management Self Assessment downloadable resource containing all questions and Self Assessment areas of this book This enables ease of re use and enables you to import the questions in your preferred management tool Access instructions can be found in the book You are permitted to use the Self Assessment contents in your presentations and materials for customers without asking us we are here to help This Self Assessment has been approved by The Art of Service as part of a lifelong learning and Self Assessment program and as a component of maintenance of certification Optional other Self Assessments are available For more information visit <http://theartofservice.com>

The Ultimate Guide to Unlocking the Full Potential of Cloud Services Rick Spair, 2023-06-04 By following this comprehensive guide readers will embark on a journey to gain a deep understanding of cloud computing concepts enabling them to navigate the complex landscape of cloud services with confidence The guide covers a wide range of topics providing valuable insights and practical strategies to optimize the use of cloud offerings The first chapter introduces readers to the

fundamental concepts of cloud computing explaining the underlying principles and models such as Infrastructure as a Service IaaS Platform as a Service PaaS and Software as a Service SaaS It lays the foundation for the subsequent chapters ensuring a solid understanding of cloud computing basics The guide then delves into the process of selecting the right cloud service provider Chapter 2 offers guidance on evaluating factors such as pricing models performance reliability security and data privacy Readers will learn how to assess and compare different providers to make informed decisions that align with their specific business needs The subsequent chapters provide in depth insights into various aspects of cloud services From storage solutions to infrastructure management security measures and cost optimization strategies readers will explore best practices tips and recommendations for maximizing the benefits of each cloud offering Chapters dedicated to cloud storage solutions discuss different options available and guide readers on how to leverage cloud storage for data backup disaster recovery and efficient data management The chapters on Infrastructure as a Service IaaS and Platform as a Service PaaS provide readers with strategies for leveraging these services to scale and flexibly deploy computing resources design and deploy virtual infrastructure and optimize performance The guide also delves into Software as a Service SaaS highlighting its benefits for software delivery and exploring popular SaaS applications across various industries Readers will gain insights into customizing and integrating SaaS solutions to meet specific business needs and learn how to integrate SaaS with other cloud services for enhanced functionality Security governance and compliance in the cloud are essential considerations and the guide dedicates chapters to these topics Readers will learn about implementing robust access controls encryption and monitoring techniques to ensure data security They will also discover best practices for establishing cloud governance frameworks ensuring compliance with industry regulations and managing resources effectively Optimizing cost and resource usage is a crucial aspect of cloud services and the guide covers various strategies for cost optimization analyzing cloud costs and identifying cost drivers It provides insights into leveraging reserved instances spot instances and rightsizing to optimize costs and maximize return on investment The guide also explores cloud migration planning and execution hybrid cloud integration serverless computing big data analytics DevOps and other advanced cloud technologies Each chapter presents a comprehensive overview of the topic offering practical advice and real world examples to help readers understand and leverage these technologies effectively By the end of the guide readers will have a comprehensive understanding of cloud computing and its various offerings They will be equipped with the knowledge and strategies to choose the right cloud service provider optimize resource utilization enhance security measures and leverage advanced cloud technologies to drive innovation and business growth Overall this guide serves as a valuable resource for individuals and organizations seeking to harness the full potential of cloud services

ISO/IEC 20000:2011 - A Pocket Guide Mart Rovers, 2013-02-27 This Pocket Guide provides a concise explanation of the nature content and aim of ISO IEC 20000 1 2011 and a short summary of ISO IEC 20000 2 2012 It brings ISO IEC 20000 Part 1 and Part 2 within reach of a vast international audience by providing the

key elements of this important standard in a short easy to read format it promote the awareness and the acceptability of ISO IEC 20000 Part 1 and Part 2 as a valid standard for IT Services organizations it supports ISO IEC 20000 training and certification and it is a quick reference for practitioners to the core content of ISO IEC 20000

IT Release Management

Dave Howard, 2016

When implemented correctly release management can help ensure that quality is integrated throughout the development implementation and delivery of services applications and infrastructure This holistic total cost of ownership approach allows for higher levels of system availability is more cost effective to maintain and increases overall stability maintainability and reliability Filled with practical insights IT Release Management A Hands on Guide clearly illustrates the effective implementation of a release process in the real world It examines the similarities and differences of release management and project management to clear up any confusion there might be about the two complementary processes Shedding light on the day to day challenges that need to be overcome to ensure success it details the how to s of effective implementation including what to implement how to do it and when to do it This complete resource includes a detailed model for executing a release management process as well as numerous templates diagrams and role and responsibility charts to help kick start implementation efforts in your organization Addressing the all important cultural aspects it explains how to sell the benefits of release management to all levels of your organization how to overcome objections and how to determine organizational readiness Emphasizing the need to measure performance it explains how to develop effective performance metrics and supplies many helpful examples of effective productivity measures When it comes to implementation what works in one organization doesn't necessarily work in another This accessible guide provides you with the tools to build on your practical knowledge and effectively implement a release management practice custom tailored to your organization

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