



**SECTION – B**  
**(Subjective Type Questions)**

Answer any 3 out of the given 5 questions on Employability Skills. **3 × 2 = 6**

Answer each question in 20-30 words.

6. Name all the elements of communication represented by a figure.
7. List any two Stress Management Techniques.
8. What is the function of the ENTER key ?
9. State four qualities of a successful entrepreneur.
10. What is meant by sustainable development ?

Answer any 4 out of the given 6 questions in 20-30 words each. **4 × 2 = 8**

11. Write a short note on the 4 P's of Marketing.
12. 'Literacy is not an appropriate basis for segmenting a shoe brand.' What are the appropriate bases to segment a shoe brand in the market ?
13. What is meant by 'Qualifying' ? On what basis are the prospects assessed ?
14. What do you mean by Concealed objections ?
15. How does a salesperson acts as an image builder for the company ?
16. List two negotiation skills required by a salesperson.

# Sales Nexam Question Paper

**Lauren Gardner**

A red circular graphic with a gradient, appearing as a semi-circle or a partial circle, located to the right of the name bar.

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