

Customer Service Award Nomination Form

Overview:

The UNT Staff Customer Service Award acknowledges staff members who establish and maintain positive and effective working relationships with fellow staff, faculty, students, and internal/external customers; who are dedicated to continuously improving customer satisfaction and exceeding expectations and reacting appropriately to ensure customer satisfaction and; who demonstrate excellence in resolving conflicts and/or facing challenges. Up to three recipients may receive an engraved and monetary award which is presented during the Staff Appreciation Luncheon during Staff Appreciation Month.

Eligibility for Nominees:

- The staff member must be in a UNT retirement-eligible staff position for at least six consecutive months.
- The staff member must hold a position lower than the level of Executive.
- The staff member may not have received any formal disciplinary action within twelve months prior to the nomination date.
- The staff member must have a current performance evaluation on file, with a rating of at least "Good", and no less than a 2.5 numerical score.
- The staff member may not have received the award within the previous three years.

Process for Nomination and Selection:

- Nomination may be made by any UNT employee or student, or external customer.
- Complete the fillable form, giving specific examples of how the staff member has met or exceeded the criteria, and keeping within the allotted word allowance. Additional attachments will not be accepted and may result in the nomination being denied.
- Submit the completed document electronically or print and deliver to Human Resources, Sycamore Hall, Suite 119.
- Human Resources will verify eligibility and forward the nomination to the appropriate supervisor, department head/Dean, Vice President or President, where applicable.
- Once the required approvals are obtained, the nomination will be reviewed by the Staff Awards and Recognition Committee and the top 5 recommendations will be submitted to the President.
- The final recipient(s) will be selected by the President.

If you have questions regarding the nomination process, please contact Human Resources at HRAdministration@unt.edu or (940) 565-2281.

STEP ONE: Nominee and Nominator Information - Please provide the following information for both the nominator and employee being nominated for the reward.

	Name	Employee ID (if known)	Department	Job Title	Affiliation to Nominee
Nominator:					
Nominee:					

Sample Nominations For Customer Service

Joacim Rocklöv



Sample Nominations For Customer Service:

Various Presidential Nominations for the Department of Veterans Affairs United States. Congress. Senate. Committee on Veterans' Affairs,2002 *Introducing Human Resource Management* Caroline Hook,Andrew K. Jenkins,2019 Introducing Human Resource Management is a lively and engaging introduction to the key topics and issues surrounding people management Clearly linking HR theory to the work environment this book explores core areas such as HR strategy and planning employee engagement diversity and equality and talent management and development The text combines solid academic underpinning with practical examples to allow you to consolidate your learning and apply it in practice *Style Manual of the United States Government Printing Office* United States. Government Printing Office,1933 **Operating Grants for Nonprofit Organizations 2005** Grants Program,2005-04-30 Few needs are more important to a nonprofit organization than funding for operating costs In this new directory nonprofits and other organizations seeking grants and funding opportunities to support general operating expenses will find over 1 300 current operating grants organized by state with contact and requirement information for each Three user friendly indexes subject sponsor and geographic restriction help grantseekers quickly find the ideal funding opportunity Nomination of David M. Stone United States. Congress. Senate. Committee on Governmental Affairs,2004 **Style Manual** United States. Government Printing Office,1933 The College Buzz Book Carolyn C. Wise,Stephanie Hauser,2007-03-26 Many guides claim to offer an insider view of top undergraduate programs but no publisher understands insider information like Vault and none of these guides provides the rich detail that Vault s new guide does Vault publishes the entire surveys of current students and alumni at more than 300 top undergraduate institutions Each 2 to 3 page entry is composed almost entirely of insider comments from students and alumni Through these narratives Vault provides applicants with detailed balanced perspectives **Oswaal ICSE 10 Sample Question Papers Class 10 Commercial Studies For Board Exam 2024 (Based On The Latest CISCE/Oswaal Oswaal ICSE Specimen Paper)** Oswaal Editorial Board,2023-09-28 Description of the Product Fresh Relevant with 2024 ICSE ISC Specimen Paper Fully Solved Score Boosting Insights with 500 Questions 1000 Concepts Insider Tips Techniques with On Tips Notes Mind Maps Mnemonics Exam Ready Practice with 10 Highly Probable SQPs Includes 2023 Board Exam Paper Fully Solved 5 exclusive Sample Question Papers for Oswaal 360 **Health Fitness Management** Mike Bates,Mike Spezzano,Guy Danhoff,2019-01-31 Health Fitness Management Third Edition provides an in depth picture of the challenging and rewarding role of the health and fitness club manager Leading experts in the fitness industry share their insights in a practical manner making this text the most authoritative and field tested guide to fitness management success Whether they are providing service to members ensuring club safety and profitability or motivating staff to perform at their best health and fitness club managers need the right mix of skills and flexibility to support the success and continued growth of their clubs This third edition addresses recently emerging topics and offers practical tools that will help health club managers succeed

Opening chapter scenarios set the stage and put readers in the shoes of a club manager New case studies emphasize the importance of thoroughly understanding legal responsibilities and obligations Best practices and tips for managing social media pages give the reader practical ways to maximize marketing efforts and grow the business Reproducible forms save time in creating templates for common agreements and records such as a membership agreement an equipment maintenance form and a guest registration and exercise liability waiver To further support its applied approach Health Fitness Management Third Edition incorporates updated research and industry trends as it leads readers through key managerial development areas It starts with organizational fundamentals and the payoffs of thoughtful staff recruitment training development and retention It then shifts to methods for attracting and retaining members while also increasing profitability with the right mix of products and services Finally it reviews operational and facility management functions covering everything from reading financial statements and maintaining equipment to understanding and managing risk To aid with retention and for easy reference The Bottom Line segments sum up the key points to emphasize the most important topics in the text Learning objectives key terms and a list of references round out each chapter to foster a better learning experience Instructors will have access to an instructor guide which contains additional practical assignments and a test package for gauging student comprehension Written by industry experts Health Fitness Management Third Edition is the fundamental resource for the management and operation of health and fitness facilities and programs Enhanced with practical scenarios and applied knowledge it provides a solid foundation for students preparing for a management career in the health and fitness industry and it serves as an essential reference for professionals already enjoying the challenges and opportunities of club management

CRM Bulletin United States. National Park Service. Cultural Resources Management Division,1993

Departments of Labor, Health and Human Services, Education, and Related Agencies Appropriations for 1990 United States. Congress. House. Committee on Appropriations. Subcommittee on the Departments of Labor, Health and Human Services, Education, and Related Agencies,1989

CRM ,1993

Emotional Intelligence for IT Professionals Emilia M. Ludovino,2017-09-26 Learn the techniques used by the most successful IT people in the world About This Book Get real life case studies for different IT roles developers testers analysts project managers DBAs Identify with your IT scenarios and take the right decision to move up in your career Improve your EQ and face any difficult scenario confidently and effectively Who This Book Is For This book is for professionals across the IT domain who work as developers administrators architects administrators system analysts and so on who want to create a better working environment around them by improving their own emotional intelligence This book assumes that you are a beginner to emotional intelligence and will help you understand the basic concepts before helping you with real life scenarios What You Will Learn Improve your observation skills to understand people better Know how to identify what motivates you and those around you Develop strategies for working more effectively with others Increase your capacity to influence people and improve your communication skills Understand

how to successfully complete tasks through other people Discover how to control the emotional content of your decision making In Detail This book will help you discover your emotional quotient EQ through practices and techniques that are used by the most successful IT people in the world It will make you familiar with the core skills of Emotional Intelligence such as understanding the role that emotions play in life especially in the workplace You will learn to identify the factors that make your behavior consistent not just to other employees but to yourself This includes recognizing harnessing predicting fostering valuing soothing increasing decreasing managing shifting influencing or turning around emotions and integrating accurate emotional information into decision making reasoning problem solving etc because emotions run business in a way that spreadsheets and logic cannot When a deadline lurks you ll know the steps you need to take to keep calm and composed You ll find out how to meet the deadline and not get bogged down by stress We ll explain these factors and techniques through real life examples faced by IT employees and you ll learn using the choices that they made This book will give you a detailed analysis of the events and behavioral pattern of the employees during that time This will help you improve your own EQ to the extent that you don t just survive but thrive in a competitive IT industry Style and approach You will be taken through real life events faced by IT employees in different scenarios These real world cases are analyzed along with the response of the employees which will help you to develop your own emotion intelligence quotient and face any difficult scenario confidently and effectively

Work in the 21st Century Jeffrey M. Conte, Frank J. Landy, 2019-01-17 Now in its sixth edition Work in the 21st Century An Introduction to Industrial and Organizational Psychology by Jeffrey M Conte and Frank J Landy is the most current and engaging text for the industrial and organizational I O psychology course The text ties together themes and topics such as diversity cognitive and physical abilities personality emotional intelligence technology multicultural dynamics and evidence based I O psychology in a way that explores the rich and intriguing nature of the modern workplace The sixth edition retains the 14 chapter format and the E Text maintains a colorful design that brings I O psychology to life especially with the use of newsworthy color photographs

Taking Charge of Distribution Sales Gary T. Moore, 2010

Building a Sustainable Workforce in the Public Transportation Industry— A Systems Approach Candace Blair Cronin, 2013 This is a guidebook that addresses contemporary issues in workforce development retention and attraction and public transportation image management It is separated into modules that may be used independently or together Information across the modules is in the form of example successful programs state of the art initiatives industry effective practices and directions to implement and measure those practices The results of this research may be used by human resource professionals and transportation policy makers in implementing more effective human resource business planning processes Foreword

The Gallup Poll Frank Newport, 2016-12-16 This work is the only complete compilation of polls taken by the Gallup Organization the world s most reliable and widely quoted research firm in calendar year 2015 It is an invaluable tool for ascertaining the pulse of American public opinion as it evolves over the course of a given year and over

time documents changing public perceptions of crucial political economic and societal issues It is a necessity for any social science research **The SAGE Encyclopedia of Industrial and Organizational Psychology** Steven G.

Rogelberg,2016-09-27 The well received first edition of the Encyclopedia of Industrial and Organizational Psychology 2007 2 vols established itself in the academic library market as a landmark reference that presents a thorough overview of this cross disciplinary field for students researchers and professionals in the areas of psychology business management and human resources Nearly ten years later SAGE presents a thorough revision that both updates current entries and expands the overall coverage adding approximately 200 new articles expanding from two volumes to four Examining key themes and topics from within this dynamic and expanding field of psychology this work offers a truly cross cultural and global perspective **Hospitality Industry** Manohar Sheoran,2025-02-20 Hospitality Industry Insights and Perspectives delves

into the multifaceted realm of hospitality offering a comprehensive overview of this dynamic industry We take readers on a journey through the intricacies of hospitality exploring its various sectors from hotels and restaurants to tourism and event management We provide valuable insights into the inner workings of hospitality businesses shedding light on key concepts such as customer service operations management and marketing strategies The book emphasizes the importance of creating memorable experiences for guests and highlights the crucial role of hospitality professionals in ensuring customer satisfaction Additionally we offer perspectives from industry experts sharing firsthand experiences and practical advice for navigating the challenges and opportunities within the field Through case studies and real world examples readers gain a deeper understanding of the trends shaping the hospitality landscape and the strategies employed by successful businesses Overall Hospitality Industry Insights and Perspectives serves as an indispensable resource for students professionals and anyone interested in understanding the vibrant and evolving hospitality industry We equip readers with the knowledge and tools necessary to thrive in this dynamic and rewarding field *Supreme Court Nominations: Presidential Nomination, the Judiciary Committee, Senate Consideration, Cloture, and the Use of the Filibuster* Denis Steven Rutkus,Elizabeth Rybicki,

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