



## Polycom® VVX® 500 Business Media Phone Quick User Guide

For phones running Polycom® UC  
Software 4.0.1 or later

Basic Phone Features  
Customizing Your Phone

Applies to phones running SIP 3.0.2 or  
later

For detailed information please consult  
the *Star2Star Phone and Features  
Guide*, available for [view/download](#) via  
the *Star2Star Knowledge Base* at:

<https://support.star2star.com/>

### Touch Screen

Tap to select and highlight screen  
items. To scroll, touch the screen, and  
swipe your finger up, down, right, or left.

To go back to a previous screen, tap  
**Back**.

### Phone Views

Your phone has four main Views:  
Home, Calls, Active Call, and Lines  
View (the default).

#### Change Views:

For Home View, press

From Home View, press to display  
either Lines, Calls or Active Call View.

To switch between Lines View and  
either Calls or Active Call View, swipe  
the screen.

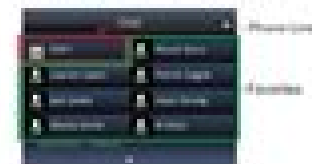
### Home View

Home View displays icons you can tap  
to access phone functions.



Touch and hold to display fewer  
icons. Touch and hold or swipe the  
screen to display more icons.

From Home View, tap the phone Line  
to display your phone Lines and Favorites.  
(Contacts you may dial by tapping their  
name). To go back, tap **Close**.



### Lines View

Lines View displays phone Lines,  
Favorites and soft keys.



If your phone is idle, you can:

Tap the phone Line to access the  
Dialer.

Swipe to switch between Lines View  
and the Browser (if applicable).

### Calls View

Calls View displays a list of all your  
calls.



Call color indicates call status:

**Dark green:** Active call

**Dark blue:** Incoming and held calls.

**Bright green:** Active call is highlighted.

**Bright blue:** Incoming or held call is  
highlighted.

Tap a call to highlight it. The soft keys  
apply to the highlighted call.

### Active Call View

If a phone Line has only one call and it  
is active, you may access Active Call  
View.



### Entering Data

Use the onscreen keyboard or the dial  
pad keys to enter information. To

backspace, tap

To use the onscreen keyboard, tap

To type with the dial pad keys, press a  
key repeatedly to view the character  
options and stop to select.

To type other characters, tap **Encoding**  
or **Mode**. When using the dial pad keys,  
use the 1, \*, 0, and # keys.

### Calls

Only one call can be active at one time.

You may use the handset,  
speakerphone or headset for calls.  
During a call, you can change modes  
by picking up the handset or by

pressing or

#### Returning to your calls:

If you navigate away from your call(s),  
tap to see Active Call or Calls  
View again.

#### Placing Calls:

Pick up the handset, or press or

Enter the phone number and tap

From Lines View: Tap the phone Line,  
enter the phone number and tap

From Home View: Tap **New Call**, enter  
the phone number and tap

**Note:** You may place calls quickly by  
tapping a recent call or Favorite, or tap  
a contact's phone number in the  
Contact Directory.

#### Answering calls:

Press or tap **Answer**, pick up the  
handset or press

To answer a new call while on an active  
call, tap **Answer**. The current call will  
be held.

#### Ending calls:

To end an active call, replace the

handset, press or Or, tap  
**End Call**.

# Polycom Vsx5000 User Guide

**Yijin Wang**



## **Polycom Vsx5000 User Guide:**

**Rural Mental Health** K. Bryant Smalley, Jacob C. Warren, Jackson Rainer, 2012-06-20 Named a 2013 Doody's Core Title Addressing the needs of America's most underserved areas for mental health services Rural Mental Health offers the most up to date research based information on policies and practice in rural and frontier populations Eminent clinicians and researchers examine the complexities of improving mental health in rural practice and offer clear recommendations which can be adapted into current practice and training programs They bring an incisive lens to factors that contribute to mental illness and prevent access to treatment areas These include limited resources reliance on urban models and assumptions and pervasive misunderstanding of rural realities by policy makers The text also addresses diversity issues in regard to rural mental health services Key Features Focuses on best practices and new models of service delivery in rural populations Provides clear recommendations for adapting new models in current practice and training programs Takes a micro and macro approach to service delivery models Covers contemporary practice applications with specific populations in rural areas

**Rural Public Health** K. Bryant Smalley, Jacob C. Warren, 2014-01-14 A welcome addition to the rural health care practitioner's tool kit It will energize those interested in vulnerable rural residents and their unique characteristics through a public health perspective Highly recommended CHOICE Current Reviews for Academic Libraries This call to action for healthcare providers is a comprehensive review of issues in rural healthcare including both obstacles and ways to begin to overcome them It is easy to read This enjoyable book encourages healthcare providers working or considering working in rural healthcare with clear direction Doody's Medical Reviews The Warren Smalley book is an excellent look at the challenges while also presenting solutions and hope It recognizes the medical challenges that are present and the cost of bring medical care to these communities There is so much in this book that will be refreshing and encouraging The book needs to be read It is also a book that needs to be placed in the hands of the movers and shakers as well other interested parties who are in a position to make this happen Illness Crisis Loss Rural residents face distinct health challenges due to economic conditions cultural behavioral factors and health provider shortages that combine to impose striking disparities in health outcomes among rural populations This comprehensive text about the issues of rural public health is the only book to focus on rural health from the perspectives of public health and prevention It covers specific diseases and disorders faced by rural populations service delivery challenges practitioner shortfalls in rural areas and promising community health approaches and preventive measures The text also addresses rural health care ethics and international perspectives Nearly all chapters offer best practice recommendations and evidence based prevention programs This book is a cohesive centralized resource for researchers public health practitioners health organizations and graduate education programs that focus on the public health of rural populations Key Features Comprises the only text to address rural health from the perspectives of public health and prevention Includes best practice recommendations and evidence based prevention

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