Customer Service Questionnaire Example

Please help us improve our patient services by completing this questionnaire. Do not sign your name. Please place in the "Survey Box" when completed.

Date of visit: Time (hour [am or pm]):					
Your age:		Your gender: N		Female	
No.	Question	Ple	Please circle your answer		
1	Please rate your overall experience w your visit today.	ith Excelle Good Satisfac	Poor	ery good	
2	How long did you have to wait?	No wai	t Speci	fy:	
3	Was everything explained clearly? If NO, please explain:	Yes			
4	Were you treated with courtesy and c If NO, please explain:	aring? Yes			
5	Was the waiting comfortable? If NO, please explain:	Yes			
6	Was the patient room clean? If NO, please explain:	Yes			
7	Was it easy to find the laboratory? If NO, please explain:	Yes			
8	If you had a needle stick (venipuncture of NO, or painful, please explain:	re) was it comfort	able? Yes,	not painful	

Sample Customer Service Survey Questions

Robin Miller, Kate Hinnant

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Development of the National Home and Hospice Care Survey Barbara J. Haupt,1994 Proceedings of the 2nd International Conference: Quantitative and Qualitative Methodologies in the Economic and Administrative Sciences Christos Frangos,2009 Web-based Survey Techniques Gregory Spitz,Frances L. Niles,Thomas J. Adler,Transit Cooperative Research Program,2006 FCC Record United States. Federal Communications Commission,2012 Department of Transportation and Related Agencies Appropriations for 2002: Department of Transportation ... pt. 6. Airline delays and aviation system capacity ... pt. 7. Testimony of members of Congress and public witnesses United States. Congress. House. Committee on Appropriations. Subcommittee on Department of Transportation and Related

Agencies Appropriations,2001 National Long-term Care Survey and National Survey of Informal Care Givers, 1982,1982

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