Retail Store Standard Operating Procedure

[company logo]

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Purpose

To ensure that all employees will comply with all the opening and closing procedures for the smooth operations of the retail store.

Scope

This procedure shall involve all of the employees in the retail store.

EDITABLE & PRINTABLE

Definition

Retail Store: it is a place of business wherein it is owned and operated by a retailer or manufacturer. This involves selling goods and services directly to customers.

Store Operations: it is the set of activities and functions that are carried out for the purmaintaining a retail store.

Responsibility

Retail Supervisor

Responsible for overseeing store operations and delegating tasks to the retail staff, also in charge of assisting customers and resolving conflicts in the daily operations.

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Terrie Yardley-Nohr

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Retail Operations Angie Tang, 2012-12-10 This concise and reader friendly book is for aspiring businessmen and women who desire to be successful It talks about operational details and the day to day running of a shop or chain of stores The 4 colour book includes pictures of store layouts merchandise displays and promotional activities so that important points are depicted in a clearer manner

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