

SERVICE QUALITY QUESTIONNAIRE CAPITAL PROJECTS & FACILITIES MANAGEMENT REMODEL DEPARTMENT

TO: Site Administrator, _____

RE: Work Order # - _____

To better serve you, we ask that you take a few moments to complete the following questionnaire and return it to **Capital Projects & Facilities Management, Remodel Department, 333 Holcomb, 3rd Floor**. We value your opinion so please take a minute and let us know how we're doing. If there are any questions on which you need clarification, please call 789-3843. If you wish to elaborate on any "no" answers please do so on the reverse side.

- | | | <u>Yes</u> | <u>No</u> | <u>NA</u> |
|-----|--|--------------------------|--------------------------|--------------------------|
| 1. | Was your initial Remodel Department contact person helpful and courteous?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. | Did the Remodel Department worker check in before starting the work?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. | Were you notified on what impact the work would have at your facility?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. | Were you kept informed of the progress of the work?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. | Were all your questions about the work answered to your satisfaction?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. | Was the work well organized?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. | Did the Remodel Department staff perform in a courteous and professional manner?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. | Did the worker promptly attend to the work and leave upon its completion?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. | Was the work completed to your satisfaction?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. | Was the work area left clean and safe?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. | Overall what was your level of satisfaction with the work? Very Satisfied <input type="checkbox"/> Satisfied <input type="checkbox"/> Not Satisfied <input type="checkbox"/>
(if not satisfied please note reason why in the Comments section below) | | | |
| 12. | How long did it take to complete your request from the time you submitted the Transfer of Funds?:

1-2 weeks <input type="checkbox"/> 3-4 weeks <input type="checkbox"/> 1-3 months <input type="checkbox"/> over 3 months <input type="checkbox"/> | | | |
| 13. | Comments about this job and/or how we at Plant Facilities can improve our service?

_____ | | | |

Sample Questionnaire On Service Quality

Ensheng Dong



Sample Questionnaire On Service Quality:

Sample Questionnaire On Service Quality: Bestsellers in 2023 The year 2023 has witnessed a noteworthy surge in literary brilliance, with numerous engrossing novels captivating the hearts of readers worldwide. Lets delve into the realm of popular books, exploring the engaging narratives that have enthralled audiences this year. Sample Questionnaire On Service Quality :

Colleen Hoover's "It Ends with Us" This heartfelt tale of love, loss, and resilience has captivated readers with its raw and emotional exploration of domestic abuse. Hoover masterfully weaves a story of hope and healing, reminding us that even in the darkest of times, the human spirit can succeed.

Uncover the Best : Taylor Jenkins Reids "The Seven Husbands of Evelyn Hugo" This intriguing historical fiction novel unravels the life of Evelyn Hugo, a Hollywood icon who defies expectations and societal norms to pursue her dreams. Reids absorbing storytelling and compelling characters transport readers to a bygone era, immersing them in a world of glamour, ambition, and self-discovery.

Discover the Magic : Delia Owens "Where the Crawdads Sing" This mesmerizing coming-of-age story follows Kya Clark, a young woman who grows up alone in the marshes of North Carolina. Owens spins a tale of resilience, survival, and the transformative power of nature, entrancing readers with its evocative prose and mesmerizing setting.

These bestselling novels represent just a fraction of the literary treasures that have emerged in 2023. Whether you seek tales of romance, adventure, or personal growth, the world of literature offers an abundance of captivating stories waiting to be discovered.

The novel begins with Richard Papen, a bright but troubled young man, arriving at Hampden College. Richard is immediately drawn to the group of students who call themselves the Classics Club. The club is led by Henry Winter, a brilliant and charismatic young man. Henry is obsessed with Greek mythology and philosophy, and he quickly draws Richard into his world. The other members of the Classics Club are equally as fascinating. Bunny Corcoran is a wealthy and spoiled young man who is always looking for a good time. Charles Tavis is a quiet and reserved young man who is deeply in love with Henry. Camilla Macaulay is a beautiful and intelligent young woman who is drawn to the power and danger of the Classics Club. The students are all deeply in love with Morrow, and they are willing to do anything to please him. Morrow is a complex and mysterious figure, and he seems to be manipulating the students for his own purposes. As the students become more involved with Morrow, they begin to commit increasingly dangerous acts.

The Secret History is a brilliant and thrilling novel that will keep you speculating until the very end. The novel is a cautionary tale about the dangers of obsession and the power of evil.

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