#### **Customer Service Award Nomination Form**

#### Overview:

The UNT Staff Customer Service Award acknowledges staff members who establish and maintain positive and effective working relationships with fellow staff, faculty, students, and internal/external customers; who are dedicated to continuously improving customer satisfaction and exceeding expectations and reacting appropriately to ensure customer satisfaction and; who demonstrate excellence in resolving conflicts and/or facing challenges. Up to three recipients may receive an engraved and monetary award which is presented during the Staff Appreciation Luncheon during Staff Appreciation Month.

#### **Eligibility for Nominees:**

- The staff member must be in a UNT retirement-eligible staff position for at least six consecutive months.
- The staff member must hold a position lower than the level of Executive.
- The staff member may not have received any formal disciplinary action within twelve months prior to the nomination date.
- The staff member must have a current performance evaluation on file, with a rating of at least "Good", and no less than a 2.5 numerical score.
- The staff member may not have received the award within the previous three years.

#### Process for Nomination and Selection:

- Nomination may be made by any UNT employee or student, or external customer.
- Complete the fillable form, giving specific examples of how the staff member has met or exceeded the
  criteria, and keeping within the allotted word allowance. Additional attachments will not be accepted
  and may result in the nomination being denied.
- Submit the completed document electronically or print and deliver to Human Resources, Sycamore Hall, Suite 119.
- Human Resources will verify eligibility and forward the nomination to the appropriate supervisor, department head/Dean, Vice President or President, where applicable.
- Once the required approvals are obtained, the nomination will be reviewed by the Staff Awards and Recognition Committee and the top 5 recommendations will be submitted to the President.
- · The final recipient(s) will be selected by the President.

If you have questions regarding the nomination process, please contact Human Resources at HRAdministration@unt.edu or (940) 565-2281.

STEP ONE: Nominee and Nominator Information - Please provide the following information for both the nominator and employee being nominated for the reward.

	Name	Employee ID (if known)	Department	Job Title	Affiliation to Nominee
Nominator:					
Nominee:					

# **Sample Nominations For Customer Service**

**Gary T. Moore** 

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Various Presidential Nominations for the Department of Veterans Affairs United States. Congress. Senate.

Committee on Veterans' Affairs, 2002 Introducing Human Resource Management Caroline Hook, Andrew K.

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course of a given year and over time documents changing public perceptions of crucial political economic and societal issues It is a necessity for any social science research The SAGE Encyclopedia of Industrial and Organizational Psychology Steven G. Rogelberg, 2016-09-27 The well received first edition of the Encyclopedia of Industrial and Organizational Psychology 2007 2 vols established itself in the academic library market as a landmark reference that presents a thorough overview of this cross disciplinary field for students researchers and professionals in the areas of psychology business management and human resources Nearly ten years later SAGE presents a thorough revision that both updates current entries and expands the overall coverage adding approximately 200 new articles expanding from two volumes to four Examining key themes and topics from within this dynamic and expanding field of psychology this work offers a truly cross cultural and global perspective Hospitality Industry Manohar Sheoran, 2025-02-20 Hospitality Industry Insights and Perspectives delves into the multifaceted realm of hospitality offering a comprehensive overview of this dynamic industry We take readers on a journey through the intricacies of hospitality exploring its various sectors from hotels and restaurants to tourism and event management We provide valuable insights into the inner workings of hospitality businesses shedding light on key concepts such as customer service operations management and marketing strategies. The book emphasizes the importance of creating memorable experiences for guests and highlights the crucial role of hospitality professionals in ensuring customer satisfaction Additionally we offer perspectives from industry experts sharing firsthand experiences and practical advice for navigating the challenges and opportunities within the field Through case studies and real world examples readers gain a deeper understanding of the trends shaping the hospitality landscape and the strategies employed by successful businesses Overall Hospitality Industry Insights and Perspectives serves as an indispensable resource for students professionals and anyone interested in understanding the vibrant and evolving hospitality industry We equip readers with the knowledge and tools necessary to thrive in this dynamic and rewarding field **Supreme Court** Nominations: Presidential Nomination, the Judiciary Committee, Senate Consideration, Cloture, and the Use of the Filibuster Denis Steven Rutkus, Elizabeth Rybicki,

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