

SERVICE QUALITY QUESTIONNAIRE CAPITAL PROJECTS & FACILITIES MANAGEMENT REMODEL DEPARTMENT

TO: Site Administrator, _____

RE: Work Order # - _____

To better serve you, we ask that you take a few moments to complete the following questionnaire and return it to **Capital Projects & Facilities Management, Remodel Department, 333 Holcomb, 3rd Floor**. We value your opinion so please take a minute and let us know how we're doing. If there are any questions on which you need clarification, please call 789-3843. If you wish to elaborate on any "no" answers please do so on the reverse side.

- | | | <u>Yes</u> | <u>No</u> | <u>NA</u> |
|-----|--|--------------------------|--------------------------|--------------------------|
| 1. | Was your initial Remodel Department contact person helpful and courteous?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. | Did the Remodel Department worker check in before starting the work?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. | Were you notified on what impact the work would have at your facility?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. | Were you kept informed of the progress of the work?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. | Were all your questions about the work answered to your satisfaction?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. | Was the work well organized?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. | Did the Remodel Department staff perform in a courteous and professional manner?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. | Did the worker promptly attend to the work and leave upon its completion?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. | Was the work completed to your satisfaction?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. | Was the work area left clean and safe?..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. | Overall what was your level of satisfaction with the work? Very Satisfied <input type="checkbox"/> Satisfied <input type="checkbox"/> Not Satisfied <input type="checkbox"/>
(if not satisfied please note reason why in the Comments section below) | | | |
| 12. | How long did it take to complete your request from the time you submitted the Transfer of Funds?:

1-2 weeks <input type="checkbox"/> 3-4 weeks <input type="checkbox"/> 1-3 months <input type="checkbox"/> over 3 months <input type="checkbox"/> | | | |
| 13. | Comments about this job and/or how we at Plant Facilities can improve our service?

_____ | | | |

Sample Questionnaire On Service Quality

LL Leslie



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A Reading World Unfolded: Exploring the Vast Array of E-book

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The E-book Shop, a digital treasure trove of bookish gems, boasts an wide collection of books spanning diverse genres, catering to every readers preference and choice. From captivating fiction and mind-stimulating non-fiction to timeless classics and modern bestsellers, the E-book Shop offers an exceptional abundance of titles to explore. Whether seeking escape through immersive tales of fantasy and adventure, diving into the depths of historical narratives, or broadening ones knowledge with insightful works of scientific and philosophy, the E-book Shop provides a gateway to a bookish universe brimming with endless possibilities.

A Game-changing Force in the Bookish Landscape: The Enduring Impact of E-book Books

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The advent of E-book books has undoubtedly reshaped the literary landscape, introducing a model shift in the way books are published, distributed, and read. Traditional publishing houses have embraced the digital revolution, adapting their approaches to accommodate the growing demand for e-books. This has led to a surge in the availability of E-book titles, ensuring that readers have access to a vast array of literary works at their fingertips. Moreover, Kindle books have equalized entry to books, breaking down geographical barriers and offering readers worldwide with similar opportunities to engage with the written word. Regardless of their place or socioeconomic background, individuals can now engross themselves in the intriguing world of literature, fostering a global community of readers.

Conclusion: Embracing the Kindle Experience

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E-book books, with their inherent ease, versatility, and wide array of titles, have certainly transformed the way we experience literature. They offer readers the liberty to explore the limitless realm of written expression, anytime, everywhere. As we continue to travel the ever-evolving online scene, E-book books stand as testament to the enduring power of storytelling, ensuring that the joy of reading remains reachable to all.

https://crm.avenza.com/results/browse/default.aspx/repair_htc_evo_4g_screen.pdf

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