



SHANE E. GOULD

21045, Catonsville, MD, 555-555-5555, example@example.com

Nov. 4, 2022

Christopher Shepard, Recruitment Manager
Service Elite
3290 Harry Place
Gastonia, NC 28052

Dear Mr. Shepard,

I was excited to read your posting for a customer service representative on JobsNow. I am confident I can offer the skills and experience you require and would make a valuable addition to your company.

As outlined in my resume, I offer over five years of progressive experience in the Customer Service field. My professional history includes positions such as customer service associate at Blue Service, as well as customer service representative at Prime Ventures. There, I excelled in using social media, chats, email and phone calls to address customer needs and receive service feedback that led to 30% increase in customer service satisfaction. My experience in these roles led me to develop the skills required to succeed at Service Elite.

I have attached my resume for your review and I look forward to speaking with you further regarding your available position. I hope to contribute to the continued success of Service Elite.

Sincerely,
Shane E. Gould

Sample Customer Service Cover Letter

Kathleen Armour



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Psychology of Consumer Behavior 3.0 María Pilar Martínez-Ruiz,Mónica Gómez-Suárez,Ana Isabel Jiménez-Zarco,Alicia Izquierdo-Yusta,2018-02-19 This research topic for Frontiers in Psychology highlights some of the more relevant changes that have conditioned consumer behavior in recent years among these the paradigm shift in marketing is worth emphasizing Today the market and the companies are implementing Marketing 4 0 This new marketing approach modifies both the business rules and the channels by changing the way to dialogue interact and relation with consumers The present Research Topic brings together 30 studies by 76 authors who analyzed the relevance of consumer behavior changes under this new paradigm using different theoretical and methodological frameworks These different papers mainly constituting original research examine a variety of sub topics including online and mobile environments value co creation internal marketing strategies and diverse industries and product markets Given this broad selection of papers we encourage readers to draw their own conclusions about the complex phenomena of consumer behavior Our hope is that these different perspectives will cover various gaps in the field and prompt discussion among the audience of Frontiers in Psychology *Letters for Lawyers*

Thomas E. Kane,2004 This publication will help ease the task of communicating with clients prospects and others **How to**

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Developing Graduate Employability Skills Mercy V. Chaita, 2016-01-06 This book is more than a prescription for success in developing employability skills and provides guidance on topics of relevancy to the employment environment This book is unique and distinguished from similar books in that it provides a hand holding approach which is complemented by solid case studies emphasizing the perspectives of employers In addition the book focuses on a broad based audience starting from the grassroots audience of graduates However as the book progresses the techniques provided address issues that relate to any job seeker be it jobless or merely seeking change of employment The audience will benefit from models such as Skills Audit Interview techniques and the whole employment process from pre interview preliminaries to completing a

successful probationary period The Complete Guide to Writing Effective Résumé Cover Letters Kimberly Sarmiento,2009
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