#### DALHOUSIE UNIVERSITY FACULTY OF DENTISTRY

# CLINIC POLICY AND PROCEDURES MANUAL

(also see the Schedule of Fees for Dental Services and the Infection Control Manual for other clinic policies)

2009 -2010

Version - August 28, 2009

Compiled by The Office of the Assistant Dean, Clinics, August 2009

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# **Policy Procedure Manual Medical Office**

**Laura Southard Durham** 

### **Policy Procedure Manual Medical Office:**

Operating Policies and Procedures Manual for Medical Practices Elizabeth W. Woodcock, Bette A. Warn, 2006 This popular bestseller is an easy to use manual complete with customizable medical office policies Covering more than 100 of todays most pressing events this manual helps practice administrators and managers set procedures and policies for managing operational financial and risk issues as well as personnel disaster planning and exposure control Credentialing Handbook Sheryl Deutsch, Sheryl K. Deutsch, Christine S. Mobley, 1999 The Credentialing Handbook provides comprehensive plain English guida nce to understand and master the provider credentialing process in any health care setting With sample forms checklists flowcharts and c orrespondence this practical guide walks you through every aspect of effective credentialing appointment and recredentialing You ll lear n key steps in the credentialing process about express credentialing models how to credential allied health practitioners typical time frames and tracking systems pros and cons of delegating credentialing plus more Medical Office Administration - E-Book Brenda A. Potter, 2021-09-04 Learn the skills you need to succeed in the modern medical office Medical Office Administration A Worktext 5th Edition provides a clear hands on approach to help you master the role and responsibilities of the administrative medical assistant With a focus on exceptional patient service this easy to read text stresses comprehension application and critical thinking to ensure you are job ready on Day 1 When used in conjunction with SimChart for the Medical Office Elsevier's educational EHR sold separately you will gain realistic experience with day to day tasks as if you were in an actual office setting This worktext helps you develop the knowledge and skills you need to think critically and respond confidently to the challenges you ll encounter on the job Approachable writing style uses a conversational tone for easy understanding Procedure checklists outline the steps required to complete a full range of administrative tasks Patient centered focus highlights the importance of exceptional service as a key component of every Medical Assisting competency Think About It feature encourages you to apply your knowledge to realistic work situations and develop critical thinking Chapter checkpoints promote comprehension with questions following sections of the text Compliance tips provide focused guidance on how to follow HIPAA mandates Learning resources on the Evolve website provide extra practice including chapter guizzes a sample certification exam and interactive forms NEW content expands discussion of patient confidentiality healthcare data security appointment scheduling procedure coding changes job search strategies and more UNIQUE Correlation with NEW SimChart for the Medical Office SCMO exercises simulates all aspects of the administrative functions that make up the day to day practice of a medical office SCMO sold separately NEW Sample practice examination on the Evolve website provides effective preparation for certification Jones & Bartlett Learning's Administrative Medical Assisting Julie Ledbetter, 2020-04-27 Designed to ensure that every medical assisting graduate can guickly trade a cap and gown for a set of scrubs Jones Bartlett Learning s Administrative Medical Assisting Fourth Edition is more than just a textbook it s an engaging dynamic suite of learning

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