

CALL CENTER CONVERSATION SCRIPT 2a

Agent: Thank you for calling ABC Company. My name is Ashley. How may I help you today?

Customer: I am calling because I received a wrong bill. I just paid my phone bill two days ago and my payment is not reflected in the bill.

Agent: Sorry for the inconvenience madam. May I have your Account Number, please.

Customer: 5340036548

Agent: For verification purposes mam, Can I get your name and birthdate?, please.

Customer: 5340036548

Agent: For verification purposes mam, Can I get your name and birthdate?

Customer: Maegan Simpson, July 23, 1974 and the account is under my name.

Agent: Thank you for that information mam. Per our system's data, you did pay your last bill last Aug. 12 which was two days ago in one of our affiliated payment centers and you currently have 0 balance. However, the bill that you received was generated a week before you made the payment that's why your latest payment had not been reflected. You can simply disregard the amount indicated in the bill and continue enjoying our services.

Customer: Thank you.

Agent: Delays in the bill is usually caused by delays in our courier services. For a more up dated bill of your account, you can visit our website and log in to your account. This bill is more updated.

Customer: Ok I will.

Agent: Will there be anything else that you need madam?

Customer: No thanks.

Agent: Thank you for calling. We are glad to assist you.

Customer: Ok bye.

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Xiaolong Qi



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web 11 his head is buried near jacob the fates of esau and jacob merged even at death jacob passed on in egypt and his body was taken by his sons to be buried in the cave of machpelah in the land of canaan to their consternation however there was esau laying dubious claims to the last remaining plot in the cave

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web 33 jacob looked up and there was esau coming with his four hundred men so he divided the children among leah rachel and the two female servants 2 he put the female servants and their children in front leah and her children next and rachel and joseph in the rear 3 he himself went on ahead and bowed down to the ground seven times as he appr

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web he was the first of the two sons of jacob and rachel jacob s twelfth named child and eleventh son he is the founder of the israelite tribe of joseph his story functions as an explanation for israel s residence in egypt

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web according to genesis jacob first met the angels of god and named the site mahanaim camps gen 32 1 2 mahanaim according to this author is the closer hill on the right side of the photo from here jacob began to send waves of gifts to his brother esau

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web jacob and esau are a character pair added in the binding of isaac repentance they are unlocked by defeating mother with any character jacob and esau are controlled as one move at the same speed and use the same coins bombs and keys otherwise they are completely independent in terms of stats items and health

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web jan 4 2022 when esau found that his blessing had been given to jacob he threatened to kill his brother and jacob fled genesis 27 1 28 7 years later jacob and esau met and were reconciled genesis 33 both jacob and esau were fathers of nations god changed jacob s name to israel genesis 32 28 and he became the father of the 12 tribes of israel

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web according to the hebrew bible esau is the progenitor of the edomites and the elder brother of jacob the patriarch of the israelites 8 jacob and esau were the sons of isaac and rebecca and the grandsons of abraham and sarah of the twins esau was the first to be born with jacob following holding his heel

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web the story focuses on esau s loss of his birthright to jacob and the conflict that ensued between their descendant nations because of jacob s deception of their aged and blind father isaac in order to receive esau s birthright blessing from isaac

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web the lord wanted jacob to have the birthright blessing because esau was not worthy of it jacob asked esau to trade him the birthright for some food esau agreed and traded his birthright to jacob genesis 25 23 29 34 hebrews 11 20 image rebekah and isaac rebekah and isaac wanted what was best for their children

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