

Polycom® SoundStation Duo™ Conference Phone

Quick User Guide

About Your Phone Using Your Phone Basic Phone Features Customizing Your Phone

For detailed information, see the User Guide for the Polycom SoundStation Duo Conference Phone, available from the [SoundStation Duo Support Web page](#).

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ABOUT YOUR PHONE

Overview

Your Polycom SoundStation Duo conference phone is a dual-mode conference phone. This means it can operate in the following modes:

- **PSTN mode**—In this mode, the phone is connected to a standard landline phone jack so calls can be made using the Public Switched Telephone Network (PSTN).
- **SIP mode**—In this mode, the phone is connected to a Session Initiation Protocol (SIP) server so calls can be made over Internet Protocol (IP) networks. In SIP mode, phones can use advanced features such as messaging, forwarding, and transferring.

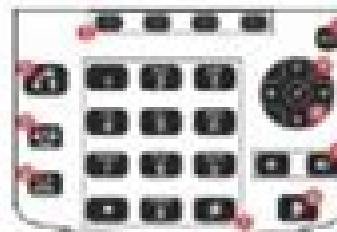
Your phone may be set up to operate in either mode. If your phone is connected to both an analog phone jack and the network, your phone may be able to switch between modes.

The mode your phone operates in determines which features are available on your phone.

Note

Certain phone features are set up by your system administrator or determined by your phone environment. As a result, some features may not be available or may operate differently on your phone. Unless otherwise noted, this guide contains general information for using your phone in either SIP or PSTN mode. For specific information on using your phone in each mode, see the User Guide.

Keypad



- 1 Press one of these keys to answer a soft key on the screen.
- 2 Press the **Gateway** key to place and answer calls.
- 3 Press the **Conference** key to set up a conference with you, the person you are talking with, and another party.
- 4 Press the **Redial** key to automatically dial the last call you placed.
- 5 Press the **Speed** key to enter information.
- 6 Press the **Mute** key so no one can hear you, but you can hear everyone else.
- 7 Press the **Volume Up** or **Down** key to raise or lower the volume of the ringer or speakerphone.
- 8 Press the **Answer** key to answer through ringer and lights.
- 9 Press the **Select** key to select and enable/disable items.
- 10 Press the **Menu** key to view the Main Menu.

Phone Icons

A Phone or Line icon displays on the top-left of the phone screen to indicate line or call status, as shown next.



The Phone or Line icon may display one of the following icons:

	Active call that uses Polycom® HD Voice™ technology
	Active call that does not use Polycom HD Voice
	Conference call taking place
	Dialing in progress
	Do Not Disturb enabled (SIP mode only)
	Forwarding enabled (SIP mode only)
	Hold call
	Hold call on a shared line (SIP mode only)
	Message Waiting (SIP mode only)
	Registered line (SIP mode) or Connected line (PSTN mode)
	Registered shared line (SIP mode only)
	Phone is ringing
	Unregistered line (SIP mode) or Unconnected line (PSTN mode)

Polycom Conference Phone User Guide

Michal Rosen-Zvi



Polycom Conference Phone User Guide:

Implementing Cisco Unified Communications Manager Josh Finke, Dennis Hartmann, 2012 Rev ed of Implementing Cisco Unified Communications Manager authorized self study guide Dennis Hartmann Chris Olsen c2008 c2009 **The**

Illustrated Guide to Assistive Technology and Devices (EasyRead Large Bold Edition) Suzanne Robitaille, 2010

The Illustrated Guide to Assistive Technology and Devices (EasyRead Super Large 20pt Edition) Suzanne Robitaille, 2010 **Guide to Teleconferencing and Distance Learning** Patrick S. Portway, Carla Lane, 1997

Implementing Cisco Unified Communications Manager, Part 1 (CIPT1) (Authorized Self-Study Guide) Dennis Hartmann, 2008-06-23 Foundation learning for CIPT1 exam 642 446 Dennis Hartmann CCIE No 15651 Implementing Cisco Unified Communications Manager Part 1 CIPT1 is a Cisco authorized self paced learning tool for CCVP foundation learning This book provides the knowledge necessary to install configure and deploy a Cisco Unified Communications solution based on Cisco Unified Communications Manager the call routing and signaling component of the Cisco Unified Communications solution By reading this book you will gain an understanding of deploying a Cisco Unified Communications Manager to support single site centralized distributed and hybrid call processing models This book focuses on Cisco Unified Communications Manager Release 6 x You will learn how to install and configure Cisco Unified Communications Manager power over Ethernet switches and gateways using MGCP You will also learn how to build a scalable dial plan for on net and off net calls The dial plan chapters of the book cover call routing call coverage digit manipulation class of service and call coverage components This book will teach you how to implement media resources LDAP directory integration and various endpoints including Skinny Client Control Protocol SCCP and Session Initiation Protocol SIP Cisco Unified Video Advantage endpoint configuration is covered in addition to Cisco Unity voice mail integration and basic voice mail box creation Various user features are discussed including Presence Whether you are preparing for CCVP certification or simply want to gain a better understanding of Cisco Unified Communications Manager fundamentals you will benefit from the foundation information presented in this book Implementing Cisco Unified Communications Manager Part 1 CIPT1 is part of a recommended learning path from Cisco that includes simulation and hands on training from authorized Cisco Learning Partners and self study products from Cisco Press To find out more about instructor led training e learning and hands on instruction offered by authorized Cisco Learning Partners worldwide please visit www.cisco.com/go/authorizedtraining Dennis J Hartmann CCIE No 15651 is a lead Unified Communications instructor at Global Knowledge Dennis has been working with CallManager since CallManager 2.0 Dennis has various technical certifications CCIE No 15651 CCVP CCSI CCNP CCIP and MCSE Dennis has worked with various Fortune 500 companies including AT T Sprint Merrill Lynch KPMG and Cabletron Systems Understand Cisco Unified Communications Manager architecture and components Evaluate Cisco Unified Communications Manager deployment models Install upgrade and administer Cisco Unified Communications

Manager Apply network configuration NTP and DHCP configuration options Configure and manage user accounts Deploy various Cisco Unified IP Phones Configure Catalyst switches for power over Ethernet and voice VLAN requirements Harden IP Phones to mitigate security risks Configure Media Gateway Control Protocol MGCP gateways Configure dial plans call routing and digit manipulation Deploy various media resources and user features Integrate Cisco Unity Voicemail with Cisco Unified Communications Manager Configure video enabled IP Phones This volume is in the Certification Self Study Series offered by Cisco Press Books in this series provide officially developed self study solutions to help networking professionals understand technology implementations and prepare for the Cisco Career Certifications examinations Category Cisco Unified Communications Manager 6 Covers CIPT1 exam 642 446 65 00 USA 72 00 CAN *Guide to Voice and Video over IP* Lingfen Sun,Is-Haka Mkwawa,Emmanuel Jammeh,Emmanuel Ifeakor,2013-01-12 This book presents a review of the latest advances in speech and video compression computer networking protocols the assessment and monitoring of VoIP quality and next generation network architectures for multimedia services The book also concludes with three case studies each presenting easy to follow step by step instructions together with challenging hands on exercises Features provides illustrative worked examples and end of chapter problems examines speech and video compression techniques together with speech and video compression standards describes the media transport protocols RTP and RTCP as well as the VoIP signalling protocols SIP and SDP discusses the concepts of VoIP quality of service and quality of experience reviews next generation networks based on the IP multimedia subsystem and mobile VoIP presents case studies on building a VoIP system based on Asterisk setting up a mobile VoIP system based on Open IMS and Android mobile and analysing VoIP protocols and quality **Information Security Management Handbook, Volume 6** Harold F. Tipton,Micki Krause Nozaki,2016-04-19 Updated annually the Information Security Management Handbook Sixth Edition Volume 6 is the most comprehensive and up to date reference available on information security and assurance Bringing together the knowledge skills techniques and tools required of IT security professionals it facilitates the up to date understanding required to stay *Implementing Cisco IP Telephony and Video, Part 2 (CIPTV2) Foundation Learning Guide (CCNP Collaboration Exam 300-075 CIPTV2)* William Alexander Hannah,Akhil Behl,2016-03-05 Now fully updated for Cisco s new CIPTV2 300 075 exam Implementing Cisco IP Telephony and Video Part 2 CIPTV2 Foundation Learning Guide is your Cisco authorized learning tool for CCNP Collaboration preparation Part of the Cisco Press Foundation Learning Series it teaches advanced skills for implementing a Cisco Unified Collaboration solution in a multisite environment The authors show how to implement Uniform Resource Identifier URI dialing globalized call routing Intercluster Lookup Service and Global Dial Plan Replication Cisco Service Advertisement Framework and Call Control Discovery tail end hop off Cisco Unified Survivable Remote Site Telephony Enhanced Location Call Admission Control CAC and Automated Alternate Routing AAR and important mobility features They introduce each key challenge associated with Cisco Unified Communications UC multisite deployments and present solutions focused coverage

of Cisco Video Communication Server VCS Control the Cisco Expressway Series and their interactions with Cisco Unified Communications Manager Each chapter opens with a topic list that clearly identifies its focus ends with a quick study summary of key concepts and presents review questions to assess and reinforce your understanding The authors present best practices based on Cisco Solutions Reference Network Designs and Cisco Validated Designs and illustrate operation and troubleshooting via configuration examples and sample verification outputs This guide is ideal for all certification candidates who want to master all the topics covered on the CIPTV2 300 075 exam Shows how to craft a multisite dial plan that scales allocates bandwidth appropriately and supports QoS Identifies common problems and proven solutions in multisite UC deployments Introduces best practice media architectures including remote conferencing and centralized transcoding Thoroughly reviews PSTN and intersite connectivity options Shows how to provide remote site telephony and branch redundancy Covers bandwidth reservation at UC application level with CAC Explains how to plan and deploy Cisco Device Mobility Extension Mobility and Unified Mobility Walks through deployment of Cisco Video Communication Server and Expressway series including user and endpoint provisioning Covers Cisco UCM and Cisco VCS interconnections Shows how to use Cisco UC Mobile and Remote Access Covers fallback methods for overcoming IP WAN failure Demonstrates NAT traversal for video and IM devices via VCS Expressway Introduces dynamic dial plan learning via GDPR SAD or CCD

InfoWorld ,2000-12-04 InfoWorld is targeted to Senior IT professionals Content is segmented into Channels and Topic Centers InfoWorld also celebrates people companies and projects **Asterisk: The Definitive Guide** Jim Van Meggelen,Russell Bryant,Leif Madsen,2019-06-24 Design a complete Voice over IP VoIP or traditional PBX system with Asterisk even if you have only basic telecommunications knowledge This bestselling guide makes it easy with a detailed roadmap that shows you how to install and configure this open source software whether you re upgrading your existing phone system or starting from scratch Ideal for Linux administrators developers and power users this updated fifth edition shows you how to set up VoIP based private telephone switching systems within the enterprise You ll get up to speed on the features in Asterisk 16 the latest long term support release from Digium This book also includes new chapters on WebRTC and the Asterisk Real time Interface ARI Discover how WebRTC provides a new direction for Asterisk Gain the knowledge to build a simple but complete phone system Build an interactive dialplan using best practices for Asterisk s advanced features Learn how ARI has emerged as the API of choice for interfacing web development languages with Asterisk Standard and Poor's MidCap 400 Guide Standard & Poor's,2001-12 What do individual investors money managers analysts brokers and financial writers and editors have in common All turn to Standard Poor s a division of the McGraw Hill Companies for securities information that is second to none S P s Guides totally updated for 2002 deliver the same data and analyses used by today s top investment professionals Each book puts these unique features at the reader s fingertips Vital data on earnings dividends and share prices Key income and balance sheet statistics Exclusive S P buy sell or hold recommendations for each

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IT Manager's Handbook: The Business Edition Bill Holtsnider, Brian D. Jaffe, 2009-11-09 IT Manager s Handbook The Business Edition is a MUST HAVE guide for the advancing technology professional who is looking to move up into a supervisory role and is ideal for newly promoted IT managers who needs to quickly understand their positions It uses IT related examples to discuss business topics and recognizes the ever changing and growing demands of IT in today s world as well as how these demands impact those who work in the field Specific attention is paid to the latest issues including the challenges of dealing with a mobile and virtual workforce managing Gen X Yers and running an IT organization in a troubled economy Rich with external references and written in easy to read sections IT Manager s Handbook The Business Edition is the definitive manual to managing an IT department in today s corporate environment Focuses on Web 2 0 ideas and how they impact and play into today s organizations so you can keep up on social networking YouTube web conferencing instant messaging Twitter RSS Feeds and other collaboration tools Provides strategies on how to get employees to focus in the 24 7 data word Discusses key IT topics in layman s terms for business personnel who need to understand IT topics

CWNA: Certified Wireless Network Administrator Official Study Guide David D. Coleman, David A. Westcott, 2012-04-18 Updated edition of this top selling CWNA study guide Sybex is the official publisher for CWNP Inc the organization behind the the CWNA certification The new edition of Sybex s top selling CWNA Study Guide covers the latest CWNA Exam PW0 105 If you re preparing for the exam you ll find full coverage of radio frequency RF technologies as well as IEEE 802 11 regulations and standards protocols and devices network security and much more This detailed book not only covers all exam objectives it also includes practical chapter review questions and hands on exercises The book s website offers additional practice exams and flashcards demo software and more Prepares you for Exam PW0 105 the new CWNA exam administered by the Certified Wireless Network Professional Inc Covers all exam objectives including radio frequency RF technologies and IEEE 802 11 regulations and standards protocols and devices network implementation network security and RF site surveying Includes practical examples and review questions to reinforce learning Discusses the latest information on wireless trends protocols and standards helpful whether you re preparing for the exam or not Provides additional practice exams electronic flashcards demo software and more from the book s accompanying website CWNA certification is the foundation for any professional who uses wireless networks and a springboard to more advanced wireless certifications Get started today with this detailed CWNA prep guide Note CD ROM materials for eBook purchases can be downloaded from <http://booksupport.wiley.com>

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Meeting and Event Planning For Dummies Susan Friedmann,2011-03-21 Expert advice on how to stage the perfect event every time A terrific resource of information for anyone in the event planning business James Spellos CMP President Meeting U Meeting Event Planning For Dummies is a practical step by step guide to the strategies and techniques event planning professionals use to bring people together This comprehensive resource covers all the angles from the little details to the big picture to make sure your business meetings and special events come off without a hitch Praise for Meeting Event Planning For Dummies Packed with valuable information in an easy to use format It covers all the basics for the meeting planning novice Diane Silberstein President Diane Silberstein Associates A great resource book every event professional should have Checklist heaven We all love our checklists and this book is full of them Cathy Breden CAE CMP **VoIP Monthly Newsletter 08-10** , *Friction/Reward* Richard Hammond,2019-08-05

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