

**DALHOUSIE UNIVERSITY
FACULTY OF DENTISTRY**

CLINIC POLICY AND PROCEDURES MANUAL

**(also see the Schedule of Fees for Dental Services and
the Infection Control Manual for other clinic policies)**

2009 -2010

Version - August 28, 2009

**Compiled by
The Office of the Assistant Dean, Clinics,
August 2009**

**THIS MANUAL IS FOR THE SOLE USE OF THE DALHOUSIE DENTAL
CLINIC FACULTY, STAFF AND STUDENTS.**

**Suggestions for improvements are always welcome. Please pass them on to the
Assistant Dean, Clinics' office, Level 1, Room 1210.**

Clinic Manager

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Policy And Procedure Manual Medical Office

**Deborah B. Proctor,Alexandra Patricia
Adams**

Policy And Procedure Manual Medical Office:

Operating Policies and Procedures Manual for Medical Practices Elizabeth W. Woodcock, Bette A. Warn, 2006 This popular bestseller is an easy to use manual complete with customizable medical office policies Covering more than 100 of today's most pressing events this manual helps practice administrators and managers set procedures and policies for managing operational financial and risk issues as well as personnel disaster planning and exposure control **The Credentialing Handbook** Sheryl Deutsch, Sheryl K. Deutsch, Christine S. Mobley, 1999 The Credentialing Handbook provides comprehensive plain English guidance to understand and master the provider credentialing process in any health care setting With sample forms checklists flowcharts and correspondence this practical guide walks you through every aspect of effective credentialing appointment and recredentialing You'll learn key steps in the credentialing process about express credentialing models how to credential allied health practitioners typical time frames and tracking systems pros and cons of delegating credentialing plus more Lippincott Williams and Wilkins' Administrative Medical Assisting Laura Southard Durham, 2008 Lippincott Williams Wilkins Administrative Medical Assisting Second Edition teaches students the theory and skills to become effective medical office assistants The text and ancillary resources address all the required administrative competencies for CAAHEP and ABHES program accreditation The book includes critical thinking questions and is written for maximum readability with a full color layout over 100 illustrations and boxes to highlight key points A bound in CD ROM and a companion Website include CMA RMA exam preparation questions an English to Spanish audio glossary a clinical simulation administrative skill video clips competency evaluation forms and worksheets for practice A Skills DVD with demonstrations of the most important medical assisting skills is available separately An Instructor's Resource CD ROM and online instructor resources will be available gratis upon adoption of the text **Medical Office Administration - E-Book** Brenda A. Potter, 2021-09-04 Learn the skills you need to succeed in the modern medical office Medical Office Administration A Worktext 5th Edition provides a clear hands on approach to help you master the role and responsibilities of the administrative medical assistant With a focus on exceptional patient service this easy to read text stresses comprehension application and critical thinking to ensure you are job ready on Day 1 When used in conjunction with SimChart for the Medical Office Elsevier's educational EHR sold separately you will gain realistic experience with day to day tasks as if you were in an actual office setting This worktext helps you develop the knowledge and skills you need to think critically and respond confidently to the challenges you'll encounter on the job Approachable writing style uses a conversational tone for easy understanding Procedure checklists outline the steps required to complete a full range of administrative tasks Patient centered focus highlights the importance of exceptional service as a key component of every Medical Assisting competency Think About It feature encourages you to apply your knowledge to realistic work situations and develop critical thinking Chapter checkpoints promote comprehension with questions following sections of the text

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