

# OPTUS 321 VOICEMAIL

## USER GUIDE

| WITHIN AUSTRALIA                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                    | FROM YOUR MOBILE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | FROM A TOUCHTONE PHONE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Setting up VoiceMail               | <ol style="list-style-type: none"> <li>1. Dial <b>321</b></li> <li>2. Follow the tutorial prompts: <ul style="list-style-type: none"> <li>➤ You will be asked to <b>customise your PIN, name and greeting.</b></li> <li>➤ Initially your PIN will be the last 4 digits of your new mobile number. You will need to <b>reset</b> it to a 4 to 9 digit number of your choice.</li> <li>➤ You must complete the tutorial in full to ensure the VoiceMail box is set up.</li> </ul> </li> <li>3. Your diversions to VoiceMail have been set as the Optus network. However, please ensure your handset diversions have been set according to the handset Manufacturer's user guide.</li> </ol> | <ol style="list-style-type: none"> <li>1. Dial <b>0411 000 321</b></li> <li>2. At the prompt, enter your full mobile number followed immediately by <b>#</b></li> <li>3. Enter your <b>PIN</b> followed by <b>#</b> <ul style="list-style-type: none"> <li>➤ Initially your PIN will be the last 4 digits of your new mobile number. You will need to reset it to a 4 to 9 digit number of your choice.</li> </ul> </li> <li>4. Follow the prompts to <b>set up your new PIN, personalised name and greeting.</b> <ul style="list-style-type: none"> <li>➤ You must <b>complete the tutorial</b> in full to ensure the VoiceMail box is set up.</li> </ul> </li> <li>5. Your diversions to VoiceMail have been set on the Optus network. However, please ensure your handset diversions have been set according to the handset Manufacturer's user guide.</li> </ol> |
| Retrieving VoiceMail messages      | <ol style="list-style-type: none"> <li>1. Dial <b>321</b> to access your VoiceMail box.</li> <li>2. Your messages will be played in the order they were received. At the end of each new message you will be given the option to save, delete, replay the message, or return the call from the VoiceMail box.</li> </ol>                                                                                                                                                                                                                                                                                                                                                                  | <ol style="list-style-type: none"> <li>1. Dial <b>0411 000 321</b> to access your VoiceMail box.</li> <li>2. At the prompt, enter your full mobile number followed immediately by <b>#</b></li> <li>3. Enter your <b>4-9 digit PIN</b> followed by <b>#</b> <ul style="list-style-type: none"> <li>➤ If you have forgotten your PIN, please contact <b>Optus Help desk</b> on <b>1300 133 334</b> to have it reset.</li> </ul> </li> <li>4. Your messages will be played in the order they were received. At the end of each new message you will be given the option to save, delete or replay the message, or return the call from the VoiceMail box.</li> </ol>                                                                                                                                                                                                   |
| OUTSIDE AUSTRALIA FROM YOUR MOBILE |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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Refer to the back page of this guide for Quick Keys.

# Optus Home Phone User Guide

**L Darling-Hammond**

A red circular graphic with a gradient, appearing as a partial circle or a thick arc, located to the right of the author's name.

## **Optus Home Phone User Guide:**

## The Enigmatic Realm of **Optus Home Phone User Guide**: Unleashing the Language is Inner Magic

In a fast-paced digital era where connections and knowledge intertwine, the enigmatic realm of language reveals its inherent magic. Its capacity to stir emotions, ignite contemplation, and catalyze profound transformations is nothing lacking extraordinary. Within the captivating pages of **Optus Home Phone User Guide** a literary masterpiece penned by way of a renowned author, readers embark on a transformative journey, unlocking the secrets and untapped potential embedded within each word. In this evaluation, we shall explore the book's core themes, assess its distinct writing style, and delve into its lasting impact on the hearts and minds of those who partake in its reading experience.

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