

# Individual Development Plan - Customer Service

## Long Term Goals

Customer service manager

## Short Term Goals

Improve customer service skills.

Goal	Objective	Resources Required	Measurement	Target date
Improve customer service skills.	Work with customer service managers to get continuous performance feedback and improve.	Coaching and performance feedback from customer service managers.	Feedback from shift managers	Q2
	Retake the service culture training provided to new employees.	Training	Successful completion of training.	Q2
	Attend personal resilience training to learn how to deal with stresses and problems while remaining calm and professional.	Training	Successful completion of training.	Q2
	Work with a senior customer service representative as a mentor to learn from them and improve customer service skills.	Mentor	Feedback from mentor	Q2

# Personal Development Plan Examples Professional Customer Service

**Rachel S Tattersall**



## **Personal Development Plan Examples Professional Customer Service:**

## **Personal Development Plan Examples Professional Customer Service** Book Review: Unveiling the Power of Words

In some sort of driven by information and connectivity, the power of words has become more evident than ever. They have the capacity to inspire, provoke, and ignite change. Such could be the essence of the book **Personal Development Plan Examples Professional Customer Service**, a literary masterpiece that delves deep to the significance of words and their effect on our lives. Compiled by a renowned author, this captivating work takes readers on a transformative journey, unraveling the secrets and potential behind every word. In this review, we will explore the book's key themes, examine its writing style, and analyze its overall effect on readers.

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