

Individual Development Plan - Customer Service

Long Term Goals

Customer service manager

Short Term Goals

Improve customer service skills.

| Goal | Objective | Resources Required | Measurement | Target date |
|----------------------------------|--|---|------------------------------------|-------------|
| Improve customer service skills. | Work with customer service managers to get continuous performance feedback and improve. | Coaching and performance feedback from customer service managers. | Feedback from shift managers | Q2 |
| | Retake the service culture training provided to new employees. | Training | Successful completion of training. | Q2 |
| | Attend personal resilience training to learn how to deal with stresses and problems while remaining calm and professional. | Training | Successful completion of training. | Q2 |
| | Work with a senior customer service representative as a mentor to learn from them and improve customer service skills. | Mentor | Feedback from mentor | Q2 |

Personal Development Plan Examples Professional Customer Service

Victor M. Corman



Personal Development Plan Examples Professional Customer Service:

Whispering the Secrets of Language: An Psychological Journey through **Personal Development Plan Examples Professional Customer Service**

In a digitally-driven world wherever monitors reign supreme and instant communication drowns out the subtleties of language, the profound secrets and psychological subtleties concealed within phrases often get unheard. However, nestled within the pages of **Personal Development Plan Examples Professional Customer Service** a fascinating fictional treasure blinking with organic thoughts, lies a fantastic quest waiting to be undertaken. Composed by a talented wordsmith, that wonderful opus attracts visitors on an introspective journey, lightly unraveling the veiled truths and profound influence resonating within ab muscles material of every word. Within the emotional depths of this moving evaluation, we will embark upon a honest exploration of the book is key subjects, dissect its fascinating publishing design, and yield to the effective resonance it evokes serious within the recesses of readers hearts.

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