



BERGER COMPUTER OPERATOR APTITUDE TEST (BCOAT)



TEST GUIDE

WHY DO AT&T AND ITS AFFILIATES TEST?

At AT&T, we pride ourselves on matching the best jobs with the best people. To do this, we need to better understand your skills and abilities to make sure that you are indeed the right match for the job. Our ultimate goal is to set you up for success in your career at AT&T (that is, if AT&T is the right match for you). Research has shown that tests provide accurate measures of people's skills and abilities and, therefore, we use tests to identify people who are the best match for the job. Our philosophy is simple...if you succeed in your role, then we succeed as a company.

WHAT IS THE BERGER COMPUTER OPERATOR APTITUDE TEST (BCOAT)?

The BCOAT is a job-related test which measures an individual's potential as a computer attendant.

The first section teaches the candidates the rules and commands necessary to communicate with an imaginary computer. Using concepts of job priority, job time limitations, job status, and appropriate responses to job status, the candidate responds to problems as a computer attendant might by routing jobs through the computer.

There are 30 fill-in questions on the test. The test takes approximately 80 minutes to complete.

WHAT CAN I DO TO PREPARE FOR THE TEST?

At AT&T, our goal in testing is not to cause you to fail; rather, our intent is to set our employees up for success. Remember, we succeed when you succeed. This test was designed so that people with no computer operation experience could take it without a disadvantage. The test provides complete and specific instructions on how to run the BCOAT computer. The BCOAT computer system is a very simplified one based on the requirement which many computers have in common. There are no specific books you should study in order to prepare yourself for this test.

However, the computer attendant job requires great attention to detail and close following of instructions in order to run jobs on the computer efficiently and without error. Therefore, if you pay close attention to the test instructions and to the details of the problems, you will increase your chances of making a good score, thus showing your aptitude for the job.

FOR EMPLOYEES ONLY: You may contact the AT&T Career Development Resource Center located on OneStop at <http://1ironcstop.att.com> >> Your Career Matters >> Career Development >> Test Preparation to inquire about study guides, textbooks, and/or general course information that may help you prepare for the test.

Operator Aptitude Test For Shell Study Guide

JE Gale



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