Opositive phrases

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FOR CUSTOMER SERVICE

1. It's My Pleasure

Offer customer service with the best possible attitude and smile in your voice.

2. I'd Be Happy To Recommend

If you don't have the service or product they are looking for, suggest suitable alternatives.

3. Thanks for Choosing Us

Your customer has a choice and they choose your company over your competition. Thank them and let them know how much you appreciate their business.

4. I'll Find A Solution

Letting customers know you're dedicated to solving their issue is a great way to start the interaction off right when helping a customer with a problem.

5. Happy To Help

Reinforce to your customers that making sure they walk away satisfied from the conversation is your goal and it is no trouble to be of service.

6. Thank You For Bringing This To Our Attention

Let the customer know that you appreciate their honest feedback. When a customer reports a flaw it can help eliminate future complications.

7. How Can We Make This Right?

Leave the solution up to the customer sometimes and you'll be surprised at how little it takes to rectify the situation.

8. What is Most Convenient For You?

Never inconvenience your customer. Ask for input and find out the time or solution that is most convenient for them.

9. I'm On It!

Show customers that you're not only ready to assist them, but that you're excited about doing it.

10. We Will Figure This Out

If a solution is not obvious, it may take time to figure out. Reassure your customer that you will find a way to resolve it.

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Digital World

Performance Phrases For Customer Service:

3000 Power Words and Phrases for Effective Performance Reviews Sandra E. Lamb, 2013-08-27 A comprehensive yet accessible handbook for writing and conducting meaningful effective performance reviews geared toward managers of all levels from the author of How to Write It Performance reviews are one of the best tools managers have to shape company talent and culture develop strong channels of communication with employees and create systemic change However the stress and struggle to find just the right words is often what managers and HR professionals dislike most about conducting employee evaluations In this pithy user friendly handbook author and writing teacher Sandra E Lamb lays out the best methods and proven tactics to administer productive evaluations that benefit both parties and the company Lamb teaches managers how to design scoring systems for employees that track progress with hard data how to best prepare for and conduct both in person and written reviews and the key words to use Covering hard and soft skills 3000 Power Words and Phrases for Effective Performance Reviews includes lists of powerful phrases and words that clearly describe performance both positive and negative including sections targeted to specific industries and jobs This guide empowers managers at all levels to master the art of performance reviews that achieve results 2600 Phrases for Effective Performance Reviews Paul Falcone, 2005-06-10 This trusted reference puts thousands of ready to use words phrases descriptions and action items right at your fingertips perfect for review time creating development plans and monitoring performance year round Whether you re an HR professional or a manager chances are there s one task you really dislike giving performance reviews Even if you know the basic points you want to get across finding the right words and committing them to paper is about as much fun as a trip to the dentist This phrasebook puts the right words in your hands with phrases that managers supervisors and HR professionals can use to help them properly evaluate performance and make the whole process much smoother In 2600 Phrases for Effective Performance Reviews renowned career expert Paul Falcone covers the 25 most commonly rated performance factors including productivity time management teamwork decision making and more Falcone also shares job specific parameters that apply in sales customer service finance and many other areas and industries 2600 Phrases for Effective Performance Reviews is useful not just for review time but will also be instrumental in creating job descriptions and development plans as well as monitoring performance progress and problems year round Winning Customer Service Words: 700+ Essential Phrases and Scripts for Achieving Superior Results Carolyn Alexander, 2025-04-11 Winning Customer Service Words presents a comprehensive guide to the art of delivering exceptional customer experiences This practical resource provides over 700 essential phrases and scripts empowering you with the language and techniques to build lasting relationships and drive business success The book opens with an engaging introduction highlighting the importance of using the right words and phrases to make a positive impact on customers It emphasizes the power of empathy active listening and personalization in creating a welcoming and responsive customer service environment The content highlights include A

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