## OFFICE ADMINISTRATION

### Spring-Summer 21

#### Final Exam-

#### Marked out of: 77

Value: 40%

Time: 120 min.

Indicate the best / most correct answer. Each question is worth 1 mark, weless otherwise indicated.

- Which is essential to being a successful Administrative Assistant?
  - Office technology skills.
  - b. Human relations skills
  - Office procedures knowledge
  - d. All of the above
- What can a career as an Administrative Assistant offer?
  - a. Professional development.
  - Exciting opportunities for specialization
  - Opportunities for advancement
  - All of the above
- Which is NOT typically a required skill of an Administrative Assistant?
  - Communication
  - b. Organizational skills
  - Advanced Accounting expertise
  - d. Technology/software skills
- 4. Why will there always be a demand for skilled office professionals?
  - Their skills are not portable.
  - Their skills are transferable
  - They can be inflexible.
  - d. None of the above.
- 5. What will you likely be required to learn as an Administrative Assistant?

  - Reception skills
    Production management
  - Strategic thicking.
  - d. None of the above
- 6. Which of the following is NOT a violation of workplace ethics?
  - a. Falsifying information or documents.
  - Exaggerating on expense claims
  - Wasting resources
  - d. None of the above.

# **Office Administration Final Exam Question Papers**

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## **Office Administration Final Exam Question Papers:**

**Farewell Dundas Street** Oscar Pinto,2021-03-12 Symbolically greeted by an unusually early spring the afternoon of March 27 1973 marked a pivotal moment in Oscar s life It was the day that he arrived in Montreal Canada and his life began to flourish He was sixteen years old Ten time zones and three continents away in South Asia Oscar had bid a permanent farewell to his parents and brothers extended family friends and everything familiar including the hot tropical climate But Oscar s journey was no happenstance it was the unfolding of a dream the origins of which he has traced back to when he was eight years old He took steps to make it happen and it did His life before that pivotal moment was in sharp contrast to his life after This is Oscar s story of after and before told against a backdrop of the music inextricably linked to his recollections

Medical Office Administration - E-Book Brenda A. Potter, 2017-08-01 Using a clear hands on approach to learning front office skills Medical Office Administration 4th Edition prepares you for a successful career as an administrative medical office assistant Performing procedures with SimChart for the Medical Office SCMO you ll practice day to day tasks as if you were in an actual office setting This new edition adds updated content to support use of the electronic health record new Affordable Care Act information insurance billing coding content and SCMO activities woven throughout the text Covering administrative tasks from appointment scheduling to medical billing this work text helps you develop the knowledge and skills you need to think critically and respond confidently to the challenges you ll encounter on the job Access to SimChart for the Medical Office sold separately A conversational writing style makes it easier for you to read and understand the material Stopping points provide you with thought provoking questions or activities to break up the narrative in manageable segments HIPAA Hints ensure that you comply with HIPAA mandates Real world examples apply important concepts to the medical office setting Interactive electronic procedure checklists spell out the individual steps required to complete a full range of administrative procedures and are based on CAAHEP competencies NEW SimChart for the Medical Office SCMO throughout text allows you to practice common administrative tasks with real world office management software NEW Coverage of the Affordable Care Act and ICD 10 prepares you for what you ll encounter on the job NEW Medical Assisting mapping tables tie into CAAHEP and ABHES competencies NEW High quality illustrations and updated screenshots helps reinforce content

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