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(Sem.-1)

PRINCIPLES OF MANAGEMENT

Subject Code: BBA-101

Paper ID : [C1121]

Time: 3 Hrs.

Max. Marks: 60

#### INSTRUCTION TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTIONS-B consists of FOUR Sub-sections: Units-I, II, III & IV.
- 3. Each Sub-section contains TWO questions each, carrying TEN marks each.
- 4. Student has to attempt any ONE question from each Sub-section.

#### SECTION-A

#### 1) Write briefly:

- a) Define the term management.
- b) Differentiate between short term and long term planning.
- c) What are the benefits of business forecasting?
- d) Explain the term span of control.
- e) What is the importance of staffing?
- f) What are the benefits of controlling?
- g) State the skills required to be an effective manager.
- h) Differentiate between centralization and decentralization.
- i) Write a note on business process reengineering.
- i) Write a note on total quality management.

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