# NHA Certified Phlebotomy Technician (CPT) Exam Outline

Content Categories	Task Statements*	Knowledge Statements**
1. Safety and compliance	14	15
<ol><li>Patient preparation</li></ol>	10	12
<ol><li>Routine blood collections</li></ol>	16	22
4. Special collections	7	15
5. Processing	7	8

Exam Delivery:	Online or paper-and-pencil
<b>Total questions:</b>	100 scored, 20 unscored
Time limit:	2 hours

*Task Statements:	Duties you must know how to
	properly perform
wladge Statements	Information you must know

#### \*\*Knowledge Statements: Information you must know

#### Core Knowledge

The knowledge statements listed below are the basis for questions throughout the entire CPT exam. Every item on this list is necessary knowledge that all phlebotomists are expected to know.

- 1. The role of phlebotomy technicians in laboratory testing
- 2. The role of phlebotomy technicians in patient care
- 3. Medical terminology related to phlebotomy
- 4. Aseptic techniques
- 5. Blood components (e.g., serum, plasma, RBC, WBC, etc.)
- 6. Blood group systems (A, B, AB, O, and Rh)
- 7. Phlebotomy-related vascular anatomy (e.g., hand, median vein, etc.)
- 8. Cardiovascular system
- 9. Hemostasis and coagulation process
- 10. The impact of pre-analytical errors on test results
- 11. The Needlestick Safety and Prevention Act
- 12. Documentation and reporting requirements
- 13. Verbal and non-verbal communication
- 14. Patient characteristics that impact communication
- Professionalism
- 16. Ethical standards applicable to phlebotomy (e.g., NHA code of ethics)

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**Jin-Ying Zhang** 

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