

Salesforce Admin Exam Study Guide

- Prepare for your Salesforce Administrator Credential
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Question Breakdown Estimate:

Testing is being based on the following percent translated to number of questions. (anything above .5 is rounded up. Below .49 is rounded down)

Organizational Setup 3% @ 2 questions
User Setup 7% @ 4 questions
Security and Access 13% @ 8 questions
Standard and Custom Objects 14% @ 8 questions
Sales and Marketing Applications 14% @ 8 questions
Service and Support Applications 13% @ 8 questions
Activity Management and Collaboration 3% @ 2 questions
Data Management 10% @ 6 questions
Analytics—Reports and Dashboards 10% @ 6 questions
Workflow/Process Automation 8% @ 5 questions
Desktop and Mobile Administration 3% @ 2 questions
AppExchange 2% @ 1 question

Exam Outline and Trailhead Links

Standard and Custom Objects - 14%

- Describe the standard object architecture and relationship model.
- Explain how to create, delete, and customize fields and page layouts on standard and custom objects, and understand the implications of deleting fields.
- Given a scenario, determine how to create and assign page layouts, record types, and business processes for custom and standard objects.

Exam/Confidence Score:

Salesforce Admin Study Guide

SJ Ball



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Table of Contents Salesforce Admin Study Guide

1. Understanding the eBook Salesforce Admin Study Guide
 - The Rise of Digital Reading Salesforce Admin Study Guide
 - Advantages of eBooks Over Traditional Books
2. Identifying Salesforce Admin Study Guide
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Salesforce Admin Study Guide
 - User-Friendly Interface
4. Exploring eBook Recommendations from Salesforce Admin Study Guide
 - Personalized Recommendations
 - Salesforce Admin Study Guide User Reviews and Ratings
 - Salesforce Admin Study Guide and Bestseller Lists
5. Accessing Salesforce Admin Study Guide Free and Paid eBooks
 - Salesforce Admin Study Guide Public Domain eBooks
 - Salesforce Admin Study Guide eBook Subscription Services
 - Salesforce Admin Study Guide Budget-Friendly Options
6. Navigating Salesforce Admin Study Guide eBook Formats

- ePub, PDF, MOBI, and More
- Salesforce Admin Study Guide Compatibility with Devices
- Salesforce Admin Study Guide Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Salesforce Admin Study Guide
 - Highlighting and Note-Taking Salesforce Admin Study Guide
 - Interactive Elements Salesforce Admin Study Guide
- 8. Staying Engaged with Salesforce Admin Study Guide
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Salesforce Admin Study Guide
- 9. Balancing eBooks and Physical Books Salesforce Admin Study Guide
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Salesforce Admin Study Guide
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Salesforce Admin Study Guide
 - Setting Reading Goals Salesforce Admin Study Guide
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Salesforce Admin Study Guide
 - Fact-Checking eBook Content of Salesforce Admin Study Guide
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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