1020 SW Clarandon Drive Portland, Oregon 97894 503-389-7540 tambor44@home.com

OBJECTIVE

Customer Service Representative

QUALIFICATIONS

CUSTOMER SERVICE

- = Received "Outstanding Customer Service Award of the Year"
- Dealt with up to 100 customers daily
- Assisted customers in locating merchandise and making purchasing decisions
- Increased monthly sales approximately \$1,000 by utilizing add-on sales techniques
- Demonstrated interest in customers by carefully listening for their key concerns and resolving their problems
- Effectively handled irate customers and complaints in a friendly, patient manner

MERCHANDISING/MARKETING

- Assisted manager in analyzing sales and marketing trends for purchasing seasonal merchandise
- Designed creative window and in-store displays to increase sales
- Created innovative promotional materials
- Stocked, priced, and inventoried merchandise

ADMINISTRATIVE

- Produced daily, weekly, and monthly sales reports
- Balanced cash drawer with consistently high level of accuracy

EMPLOYMENT HISTORY

Retail Associate - Nordstrom's, Portland, OR, 1999-2001 Retail Sales Representative - Wal-Mart, Newport, OR, 1998-99 Waitress - Mo's Restaurant, Newport, OR, 1995-97

EDUCATION AND TRAINING

Numerous seminars on Sales and Customer Service A.A.S., Graphic Design - Portland Community College, will graduate June, 2003

Objective Statement Resume Customer Service

Marco Cascella

Objective Statement Resume Customer Service:

Uncover the mysteries within Crafted by is enigmatic creation, Embark on a Mystery with **Objective Statement Resume Customer Service**. This downloadable ebook, shrouded in suspense, is available in a PDF format (*). Dive into a world of uncertainty and anticipation. Download now to unravel the secrets hidden within the pages.

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• Interactive and Gamified eBooks

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