
MTA Bus Operator Exam for New York City Section 2

1. Safety operations training for bus drivers includes a lesson in safe evacuation procedures in the event of an accident or emergency. Which of the following statements about bus evacuation is true? - correct answer If time allows, notify the dispatcher about evacuation location, conditions, and type of assistance needed.

2. Disruptive riders can seriously affect the overall safety onboard, so they must be handled immediately. Which of the following is the most appropriate next step by the bus operator? - correct answer Request assistance via bus radio.

3. Aside from being responsible for transporting all passengers safely to their chosen destinations on time, the bus operator is also a representative of _____. Which of the following is missing from part of the given above? - correct answer the agency

4. Which of the following is used to refer to an individual's manner of reacting quickly and positively? - correct answer Responsiveness

5. If a bus operator failed to comply with a customer's request, which of the following should be avoided? - correct answer Making specific statements

6. A bus operator is explaining some matters to a concerned rider. What must be avoided by the operator? - correct answer Using technical terms
Using industry-specific terms
Disclosing detailed data about the agency
All of the above

7. Which of the following body languages is most helpful when listening to a rider who is asking a question or complaining about an issue? - correct answer Leaning towards a rider

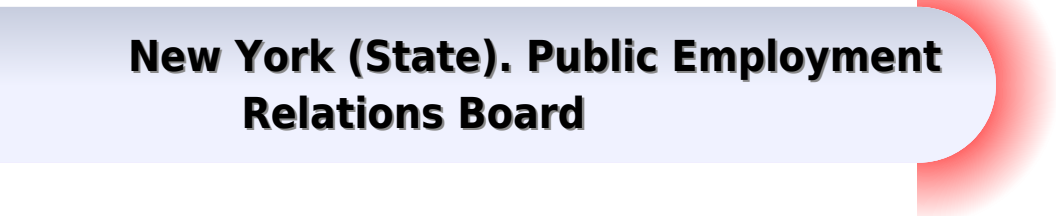
8. Which of following describes Bronx Kill? - correct answer It is a bad neighborhood where a taxi driver is not required to carry passengers after 8:00 PM.

9. Stillwell Avenue is a two-way passageway found in Brooklyn. Which of the following is end of this road? - correct answer Belt Parkway

10. Rain and other weather conditions drastically impair the visual environment of road users. Which of the following must be initially inspected and secured by drivers to ensure a smooth trip? - correct answer Wipers and washers

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**New York (State). Public Employment
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Official Decisions, Opinions and Related Matters New York (State). Public Employment Relations Board,2005

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Passenger Transport ,1974 Vols for 1947 56 include an unnumbered convention issue called Passenger transport annual title varies Issued 1943 44 as sections of a regular no and 1946 as no 19 of v 4

Synthesis of Highway Practice National Cooperative Highway Research Program,1998

Daily Labor Report ,1999

Employment Practices Decisions ,1987 *Understanding and Applying Advanced On-board Bus Electronics* John J. Schiavone,National Research Council (U.S.). Transportation Research Board,Transit Cooperative Research Program,1999 The report provides an overview of electronics and its application to buses and other transportation sectors The report then addresses electronic

integration potential benefits offered by integration and transit agency experiences with the technology The report concludes with guidelines for implementing transit bus electronics It is intended to be a primer on the subject providing essential background information to serve as a starting point for acquiring additional knowledge **Maryland Reports** Maryland.

Court of Appeals,1985 *Labor Relations Reference Manual* ,2000 Vols 9 17 include decisions of the War Labor Board

Fair Employment Practice Cases ,2004 With case table **Handbook of Driving Simulation for Engineering, Medicine, and Psychology** Donald L. Fisher,Matthew Rizzo,Jeffrey Caird,John D. Lee,2011-04-25 Effective use of driving simulators requires considerable technical and methodological skill along with considerable background knowledge Acquiring the requisite knowledge and skills can be extraordinarily time consuming yet there has been no single convenient and comprehensive source of information on the driving simulation research being conduc

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