

Service Feedback Questionnaire

Name:-	Address:-
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You have recently referred someone to the Eating Disorders Service and we would value your views on the service we currently provide. Feedback from referrers and service users helps us to evaluate the quality of the service we provide and informs future service developments.

Survey for: Eating Disorders Referral

EDS NO:

Q1. How many referrals have you made to the service?

1 ☐

2-5 ☐

5-10 ☐

More than 10 ☐

Q2. Please rate the following:-

Excellent

*Very
Good*

Good

Fair

Poor

N/A

Speed of response to referral

☐
☐
☐
☐
☐
☐

Waiting time for assessment

☐
☐
☐
☐
☐
☐

Waiting time for treatment

☐
☐
☐
☐
☐
☐

Communication regarding the treatment plan

☐
☐
☐
☐
☐
☐

Communication regarding management of physical care/risk

☐
☐
☐
☐
☐
☐

Communication and updates regarding progress of treatment

☐
☐
☐
☐
☐
☐

Planning and managing discharge

☐
☐
☐
☐
☐
☐

Sample Service Evaluation Questionnaire

L Darling-Hammond



Sample Service Evaluation Questionnaire:

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