

# **CUSTOMER SERVICE PERFORMANCE REVIEW CHECKLIST**

**Name of the Customer Service Rep**

**Review Date**



## **Performance Assessment**

- Review two short customer conversations
- Give feedback
- Review two medium/long customer conversations
- Give feedback
- Assess customer service metrics



## **Confirm Strengths and Weaknesses**

- Establish areas of strength
- Establish areas of improvement



## **Set Goals**

- Brainstorming session
- Set SMART goals



## **Follow Up**

- Follow-up on individual goals
- Set the date for the next performance review

# Performance Evaluation Phrases For Customer Service

**Sandra E. Lamb**



## **Performance Evaluation Phrases For Customer Service:**

## Unveiling the Energy of Verbal Beauty: An Psychological Sojourn through **Performance Evaluation Phrases For Customer Service**

In a world inundated with displays and the cacophony of immediate communication, the profound energy and mental resonance of verbal art usually disappear in to obscurity, eclipsed by the regular assault of sound and distractions. However, set within the musical pages of **Performance Evaluation Phrases For Customer Service**, a captivating perform of fictional elegance that impulses with natural feelings, lies an unique journey waiting to be embarked upon. Written by way of a virtuoso wordsmith, that mesmerizing opus manuals readers on a psychological odyssey, softly exposing the latent possible and profound impact embedded within the delicate web of language. Within the heart-wrenching expanse with this evocative analysis, we shall embark upon an introspective exploration of the book is main subjects, dissect their fascinating publishing model, and immerse ourselves in the indelible effect it leaves upon the depths of readers souls.

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