

# SIMPLE CUSTOMER SERVICE PERFORMANCE APPRAISAL FORM

**Customer Service Performance Appraisal Form**

| Performance Area              | Indicator                    | Weight | Description                                                                                | Rating    | Self-Appraisal | Supervisor Appraisal | Overall Rating |
|-------------------------------|------------------------------|--------|--------------------------------------------------------------------------------------------|-----------|----------------|----------------------|----------------|
| Customer Service              | Supervisor Indicator         | Weight | Description                                                                                | Rating    | Self-Appraisal | Supervisor Appraisal | Overall Rating |
| Product and Service Knowledge | Product knowledge            | 10     | Understand the product and service knowledge (basic knowledge, related knowledge, etc.)    | 1 2 3 4 5 |                |                      |                |
|                               | Product knowledge            | 10     | Understand the product and service knowledge (basic knowledge, related knowledge, etc.)    | 1 2 3 4 5 |                |                      |                |
|                               | Product knowledge            | 10     | Understand the product and service knowledge (basic knowledge, related knowledge, etc.)    | 1 2 3 4 5 |                |                      |                |
|                               | Product knowledge            | 10     | Understand the product and service knowledge (basic knowledge, related knowledge, etc.)    | 1 2 3 4 5 |                |                      |                |
|                               | Product knowledge            | 10     | Understand the product and service knowledge (basic knowledge, related knowledge, etc.)    | 1 2 3 4 5 |                |                      |                |
| Customer Service Skills       | Customer service skills      | 10     | Understand the customer service skills (basic skills, related skills, etc.)                | 1 2 3 4 5 |                |                      |                |
|                               | Customer service skills      | 10     | Understand the customer service skills (basic skills, related skills, etc.)                | 1 2 3 4 5 |                |                      |                |
|                               | Customer service skills      | 10     | Understand the customer service skills (basic skills, related skills, etc.)                | 1 2 3 4 5 |                |                      |                |
|                               | Customer service skills      | 10     | Understand the customer service skills (basic skills, related skills, etc.)                | 1 2 3 4 5 |                |                      |                |
|                               | Customer service skills      | 10     | Understand the customer service skills (basic skills, related skills, etc.)                | 1 2 3 4 5 |                |                      |                |
| Customer Service Attitude     | Customer service attitude    | 10     | Understand the customer service attitude (basic attitude, related attitude, etc.)          | 1 2 3 4 5 |                |                      |                |
|                               | Customer service attitude    | 10     | Understand the customer service attitude (basic attitude, related attitude, etc.)          | 1 2 3 4 5 |                |                      |                |
|                               | Customer service attitude    | 10     | Understand the customer service attitude (basic attitude, related attitude, etc.)          | 1 2 3 4 5 |                |                      |                |
|                               | Customer service attitude    | 10     | Understand the customer service attitude (basic attitude, related attitude, etc.)          | 1 2 3 4 5 |                |                      |                |
|                               | Customer service attitude    | 10     | Understand the customer service attitude (basic attitude, related attitude, etc.)          | 1 2 3 4 5 |                |                      |                |
| Customer Service Performance  | Customer service performance | 10     | Understand the customer service performance (basic performance, related performance, etc.) | 1 2 3 4 5 |                |                      |                |
|                               | Customer service performance | 10     | Understand the customer service performance (basic performance, related performance, etc.) | 1 2 3 4 5 |                |                      |                |
|                               | Customer service performance | 10     | Understand the customer service performance (basic performance, related performance, etc.) | 1 2 3 4 5 |                |                      |                |
|                               | Customer service performance | 10     | Understand the customer service performance (basic performance, related performance, etc.) | 1 2 3 4 5 |                |                      |                |
|                               | Customer service performance | 10     | Understand the customer service performance (basic performance, related performance, etc.) | 1 2 3 4 5 |                |                      |                |
| Customer Service Improvement  | Customer service improvement | 10     | Understand the customer service improvement (basic improvement, related improvement, etc.) | 1 2 3 4 5 |                |                      |                |
|                               | Customer service improvement | 10     | Understand the customer service improvement (basic improvement, related improvement, etc.) | 1 2 3 4 5 |                |                      |                |
|                               | Customer service improvement | 10     | Understand the customer service improvement (basic improvement, related improvement, etc.) | 1 2 3 4 5 |                |                      |                |
|                               | Customer service improvement | 10     | Understand the customer service improvement (basic improvement, related improvement, etc.) | 1 2 3 4 5 |                |                      |                |
|                               | Customer service improvement | 10     | Understand the customer service improvement (basic improvement, related improvement, etc.) | 1 2 3 4 5 |                |                      |                |

# Performance Evaluation For Customer Service

**Rachel Sandford**



## **Performance Evaluation For Customer Service:**

## Decoding **Performance Evaluation For Customer Service**: Revealing the Captivating Potential of Verbal Expression

In a time characterized by interconnectedness and an insatiable thirst for knowledge, the captivating potential of verbal expression has emerged as a formidable force. Its power to evoke sentiments, stimulate introspection, and incite profound transformations is genuinely awe-inspiring. Within the pages of "**Performance Evaluation For Customer Service**," a mesmerizing literary creation penned with a celebrated wordsmith, readers attempt an enlightening odyssey, unraveling the intricate significance of language and its enduring impact on our lives. In this appraisal, we shall explore the book's central themes, evaluate its distinctive writing style, and gauge its pervasive influence on the hearts and minds of its readership.

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