

Customer Service Award Nomination Form

Overview:

The UNT Staff Customer Service Award acknowledges staff members who establish and maintain positive and effective working relationships with fellow staff, faculty, students, and internal/external customers; who are dedicated to continuously improving customer satisfaction and exceeding expectations and reacting appropriately to ensure customer satisfaction and; who demonstrate excellence in resolving conflicts and/or facing challenges. Up to three recipients may receive an engraved and monetary award which is presented during the Staff Appreciation Luncheon during Staff Appreciation Month.

Eligibility for Nominees:

- The staff member must be in a UNT retirement-eligible staff position for at least six consecutive months.
- The staff member must hold a position lower than the level of Executive.
- The staff member may not have received any formal disciplinary action within twelve months prior to the nomination date.
- The staff member must have a current performance evaluation on file, with a rating of at least "Good", and no less than a 2.5 numerical score.
- The staff member may not have received the award within the previous three years.

Process for Nomination and Selection:

- Nomination may be made by any UNT employee or student, or external customer.
- Complete the fillable form, giving specific examples of how the staff member has met or exceeded the criteria, and keeping within the allotted word allowance. Additional attachments will not be accepted and may result in the nomination being denied.
- Submit the completed document electronically or print and deliver to Human Resources, Sycamore Hall, Suite 119.
- Human Resources will verify eligibility and forward the nomination to the appropriate supervisor, department head/Dean, Vice President or President, where applicable.
- Once the required approvals are obtained, the nomination will be reviewed by the Staff Awards and Recognition Committee and the top 5 recommendations will be submitted to the President.
- The final recipient(s) will be selected by the President.

If you have questions regarding the nomination process, please contact Human Resources at HRAdministration@unt.edu or (940) 565-2281.

STEP ONE: Nominee and Nominator Information - Please provide the following information for both the nominator and employee being nominated for the reward.

	Name	Employee ID (if known)	Department	Job Title	Affiliation to Nominee
Nominator:					
Nominee:					

Sample Nominations For Customer Service

Joacim Rocklöv



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that will help health club managers succeed Opening chapter scenarios set the stage and put readers in the shoes of a club manager New case studies emphasize the importance of thoroughly understanding legal responsibilities and obligations Best practices and tips for managing social media pages give the reader practical ways to maximize marketing efforts and grow the business Reproducible forms save time in creating templates for common agreements and records such as a membership agreement an equipment maintenance form and a guest registration and exercise liability waiver To further support its applied approach Health Fitness Management Third Edition incorporates updated research and industry trends as it leads readers through key managerial development areas It starts with organizational fundamentals and the payoffs of thoughtful staff recruitment training development and retention It then shifts to methods for attracting and retaining members while also increasing profitability with the right mix of products and services Finally it reviews operational and facility management functions covering everything from reading financial statements and maintaining equipment to understanding and managing risk To aid with retention and for easy reference The Bottom Line segments sum up the key points to emphasize the most important topics in the text Learning objectives key terms and a list of references round out each chapter to foster a better learning experience Instructors will have access to an instructor guide which contains additional practical assignments and a test package for gauging student comprehension Written by industry experts Health Fitness Management Third Edition is the fundamental resource for the management and operation of health and fitness facilities and programs Enhanced with practical scenarios and applied knowledge it provides a solid foundation for students preparing for a management career in the health and fitness industry and it serves as an essential reference for professionals already enjoying the challenges and opportunities of club management

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of a given year and over time documents changing public perceptions of crucial political economic and societal issues It is a necessity for any social science research **The SAGE Encyclopedia of Industrial and Organizational Psychology**

Steven G. Rogelberg, 2016-09-27 The well received first edition of the Encyclopedia of Industrial and Organizational Psychology 2007 2 vols established itself in the academic library market as a landmark reference that presents a thorough overview of this cross disciplinary field for students researchers and professionals in the areas of psychology business management and human resources Nearly ten years later SAGE presents a thorough revision that both updates current entries and expands the overall coverage adding approximately 200 new articles expanding from two volumes to four Examining key themes and topics from within this dynamic and expanding field of psychology this work offers a truly cross cultural and global perspective **Hospitality Industry** Manohar Sheoran, 2025-02-20

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