

NSDC Test Paper (Hospitality Part 2)

1. which of the following things should make guest comfortable
 - Asking personal questions
 - staring at guest
 - Laughing at Guest
 - Talking with smile
2. What should be considered while checking for availability of rooms
 - Your personal relations with guest
 - behavior of guest
 - Guest request
 - none of the above
3. Which of the following things are required for completing the registration details
 - Tariff Details
 - Room type
 - Meal plan or Payment Method
 - All of the above
4. Late Night registrations must be handled according to _____
 - Company policy
 - your mood
 - anyway you want
 - Customer mood
5. Before allotting a room, which of the following things you must do?
 - Cross check the details with guest
 - Build personal relationship
 - Take tip from the guest
 - Both A&C
6. If Preferred room is not available then, what are you suppose to do?
 - Ask the guest to leave
 - Tell them about better hotels
 - Allot alternative room
 - none of the above
7. How much discount should be given to the customer?
 - Any amount that you want
 - more than what they have asked for
 - According to wish
 - minimal amount

Sample Paper Of Nsdc Exam

M Woodhall



Sample Paper Of Nsdc Exam:

Decoding **Sample Paper Of Nsdc Exam**: Revealing the Captivating Potential of Verbal Expression

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