QUESTION 1

- 1.1 Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'true' or 'false' next to the question number (1.1 -1.5) in the ANSWER BOOK.
- 1.1.1 Two -way communication takes place when learning is presented to children.
- 1.1.2 Industrial action as result of political processes often leads to low productivity
- 1.1.3 Analytical skills include being able to do the cost-benefit and statistical assessment of training activities.
- 1.1.4 When arranging a workshop, it is important that an agenda be drawn up and circulated in advance
- 1.1.5 Economic skills involve knowledge of enterprise structures and functions (5×1)

(5)

1.2 Define the following word/terms:

- 1.2.1 Formal sector
- 1.2.2 Labour force
- 1.2.3 Unskilled labour
- 1.2.4 Knowledge
- 1.2.5 Attitude
- 1.2.6 Mentoring
- 1.2.7 Coaching
- 1.2.8 counselling
- 1.2.9 SAQA
- 1.2.10 ABET

(10×1) (10)

[15]

QUESTION 2

2.1 Differentiate between training and development.

 $(2 \times 2) (4)$

2.2 As a training practitioner, it is important that you identify learning problems experienced by your trainees and refer them to professionals that can help them. Explain the role of the following professionals when dealing with learning problems.

- 2.2.1 Psychologist
- 2.2.2 Remedial teachers
- 2.2.3 Occupational therapist
- 2.2.4 Speech therapist
- 2.2.5 Educational psychologists

(5×2) (10)

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- 1. Understanding the eBook Personal Training Question Paper November 2exam
 - The Rise of Digital Reading Personal Training Question Paper November 2exam
 - Advantages of eBooks Over Traditional Books
- 2. Identifying Personal Training Question Paper November 2exam
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Personal Training Question Paper November 2exam
 - User-Friendly Interface
- 4. Exploring eBook Recommendations from Personal Training Question Paper November 2exam
 - Personalized Recommendations
 - $\circ\,$ Personal Training Question Paper November 2exam User Reviews and Ratings
 - Personal Training Question Paper November 2exam and Bestseller Lists
- 5. Accessing Personal Training Question Paper November 2exam Free and Paid eBooks
 - Personal Training Question Paper November 2exam Public Domain eBooks
 - Personal Training Question Paper November 2exam eBook Subscription Services
 - Personal Training Question Paper November 2exam Budget-Friendly Options

- 6. Navigating Personal Training Question Paper November 2exam eBook Formats
 - o ePub, PDF, MOBI, and More
 - Personal Training Question Paper November 2exam Compatibility with Devices
 - Personal Training Question Paper November 2exam Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Personal Training Question Paper November 2exam
 - Highlighting and Note-Taking Personal Training Question Paper November 2exam
 - Interactive Elements Personal Training Question Paper November 2exam
- 8. Staying Engaged with Personal Training Question Paper November 2exam
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Personal Training Question Paper November 2exam
- 9. Balancing eBooks and Physical Books Personal Training Question Paper November 2exam
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Personal Training Question Paper November 2exam
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Personal Training Question Paper November 2exam
 - Setting Reading Goals Personal Training Question Paper November 2exam
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Personal Training Question Paper November 2exam
 - Fact-Checking eBook Content of Personal Training Question Paper November 2exam
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements

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