

Customer Service Award Nomination Form

Overview:

The UNT Staff Customer Service Award acknowledges staff members who establish and maintain positive and effective working relationships with fellow staff, faculty, students, and internal/external customers; who are dedicated to continuously improving customer satisfaction and exceeding expectations and reacting appropriately to ensure customer satisfaction and; who demonstrate excellence in resolving conflicts and/or facing challenges. Up to three recipients may receive an engraved and monetary award which is presented during the Staff Appreciation Luncheon during Staff Appreciation Month.

Eligibility for Nominees:

- The staff member must be in a UNT retirement-eligible staff position for at least six consecutive months.
- The staff member must hold a position lower than the level of Executive.
- The staff member may not have received any formal disciplinary action within twelve months prior to the nomination date.
- The staff member must have a current performance evaluation on file, with a rating of at least "Good", and no less than a 2.5 numerical score.
- The staff member may not have received the award within the previous three years.

Process for Nomination and Selection:

- Nomination may be made by any UNT employee or student, or external customer.
- Complete the fillable form, giving specific examples of how the staff member has met or exceeded the criteria, and keeping within the allotted word allowance. Additional attachments will not be accepted and may result in the nomination being denied.
- Submit the completed document electronically or print and deliver to Human Resources, Sycamore Hall, Suite 119.
- Human Resources will verify eligibility and forward the nomination to the appropriate supervisor, department head/Dean, Vice President or President, where applicable.
- Once the required approvals are obtained, the nomination will be reviewed by the Staff Awards and Recognition Committee and the top 5 recommendations will be submitted to the President.
- The final recipient(s) will be selected by the President.

If you have questions regarding the nomination process, please contact Human Resources at HRAdministration@unt.edu or (940) 565-2281.

STEP ONE: Nominee and Nominator Information - Please provide the following information for both the nominator and employee being nominated for the reward.

	Name	Employee ID (if known)	Department	Job Title	Affiliation to Nominee
Nominator:					
Nominee:					

Sample Nominations For Customer Service

**United States. Congress. Senate.
Committee on Governmental Affairs**

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managers succeed Opening chapter scenarios set the stage and put readers in the shoes of a club manager New case studies emphasize the importance of thoroughly understanding legal responsibilities and obligations Best practices and tips for managing social media pages give the reader practical ways to maximize marketing efforts and grow the business Reproducible forms save time in creating templates for common agreements and records such as a membership agreement an equipment maintenance form and a guest registration and exercise liability waiver To further support its applied approach Health Fitness Management Third Edition incorporates updated research and industry trends as it leads readers through key managerial development areas It starts with organizational fundamentals and the payoffs of thoughtful staff recruitment training development and retention It then shifts to methods for attracting and retaining members while also increasing profitability with the right mix of products and services Finally it reviews operational and facility management functions covering everything from reading financial statements and maintaining equipment to understanding and managing risk To aid with retention and for easy reference The Bottom Line segments sum up the key points to emphasize the most important topics in the text Learning objectives key terms and a list of references round out each chapter to foster a better learning experience Instructors will have access to an instructor guide which contains additional practical assignments and a test package for gauging student comprehension Written by industry experts Health Fitness Management Third Edition is the fundamental resource for the management and operation of health and fitness facilities and programs Enhanced with practical scenarios and applied knowledge it provides a solid foundation for students preparing for a management career in the health and fitness industry and it serves as an essential reference for professionals already enjoying the challenges and opportunities of club management [CRM Bulletin](#) United States. National Park Service. Cultural Resources Management Division,1993

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communication skills Understand how to successfully complete tasks through other people Discover how to control the emotional content of your decision making In Detail This book will help you discover your emotional quotient EQ through practices and techniques that are used by the most successful IT people in the world It will make you familiar with the core skills of Emotional Intelligence such as understanding the role that emotions play in life especially in the workplace You will learn to identify the factors that make your behavior consistent not just to other employees but to yourself This includes recognizing harnessing predicting fostering valuing soothing increasing decreasing managing shifting influencing or turning around emotions and integrating accurate emotional information into decision making reasoning problem solving etc because emotions run business in a way that spreadsheets and logic cannot When a deadline lurks you ll know the steps you need to take to keep calm and composed You ll find out how to meet the deadline and not get bogged down by stress We ll explain these factors and techniques through real life examples faced by IT employees and you ll learn using the choices that they made This book will give you a detailed analysis of the events and behavioral pattern of the employees during that time This will help you improve your own EQ to the extent that you don t just survive but thrive in a competitive IT industry Style and approach You will be taken through real life events faced by IT employees in different scenarios These real world cases are analyzed along with the response of the employees which will help you to develop your own emotion intelligence quotient and face any difficult scenario confidently and effectively *Work in the 21st Century* Jeffrey M. Conte, Frank J. Landy, 2019-01-17

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Industry— A Systems Approach Candace Blair Cronin, 2013 This is a guidebook that addresses contemporary issues in workforce development retention and attraction and public transportation image management It is separated into modules that may be used independently or together Information across the modules is in the form of example successful programs state of the art initiatives industry effective practices and directions to implement and measure those practices The results of this research may be used by human resource professionals and transportation policy makers in implementing more effective human resource business planning processes Foreword **The Gallup Poll** Frank Newport, 2016-12-16 This work is the only complete compilation of polls taken by the Gallup Organization the world s most reliable and widely quoted research firm in calendar year 2015 It is an invaluable tool for ascertaining the pulse of American public opinion as it evolves over the

course of a given year and over time documents changing public perceptions of crucial political economic and societal issues It is a necessity for any social science research The SAGE Encyclopedia of Industrial and Organizational Psychology Steven G. Rogelberg, 2016-09-27 The well received first edition of the Encyclopedia of Industrial and Organizational Psychology 2007 2 vols established itself in the academic library market as a landmark reference that presents a thorough overview of this cross disciplinary field for students researchers and professionals in the areas of psychology business management and human resources Nearly ten years later SAGE presents a thorough revision that both updates current entries and expands the overall coverage adding approximately 200 new articles expanding from two volumes to four Examining key themes and topics from within this dynamic and expanding field of psychology this work offers a truly cross cultural and global perspective *Hospitality Industry* Manohar Sheoran, 2025-02-20 *Hospitality Industry Insights and Perspectives* delves into the multifaceted realm of hospitality offering a comprehensive overview of this dynamic industry We take readers on a journey through the intricacies of hospitality exploring its various sectors from hotels and restaurants to tourism and event management We provide valuable insights into the inner workings of hospitality businesses shedding light on key concepts such as customer service operations management and marketing strategies The book emphasizes the importance of creating memorable experiences for guests and highlights the crucial role of hospitality professionals in ensuring customer satisfaction Additionally we offer perspectives from industry experts sharing firsthand experiences and practical advice for navigating the challenges and opportunities within the field Through case studies and real world examples readers gain a deeper understanding of the trends shaping the hospitality landscape and the strategies employed by successful businesses Overall *Hospitality Industry Insights and Perspectives* serves as an indispensable resource for students professionals and anyone interested in understanding the vibrant and evolving hospitality industry We equip readers with the knowledge and tools necessary to thrive in this dynamic and rewarding field **Supreme Court Nominations: Presidential Nomination, the Judiciary Committee, Senate Consideration, Cloture, and the Use of the Filibuster** Denis Steven Rutkus, Elizabeth Rybicki,

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