# Operating your SAMSUNG Refrigerator

#### REMOVING THE REFRIGERATOR ACCESSORIES

#### 1. Door Bins & Dairy Compartment

To remove - Simply lift the bin up and pull straight out.

To relocate - Slide it in above the desired location and push down until it stops.



Injury may occur if the door bins are not firmly assembled. Do not allow children to play with bins. Sharp corners of the bins may cause injury.



Do not adjust a bin full of foods.

Dust removal method -Bemove the guard and wash in water.



To remove - Tilt up the front of the shelf in the direction shown ( 1 )
and lift it up vertically (2).
Pull the shelf out,





The Tempered Glass shelves are heavy. Use special care when removing them.



To remove - Pull the drawer out to full extension. Tilt up the front of the drawer and pull straight out.

To relocate - Insert the drawer into the frame rails and push back into place.



The drawers need to be removed before the glass shelf above them can be lifted out.

Do not open the drawers while the pantry is open. It may cause a scratch or breakage to the drawer covers.



# **Samsung Rf268ab Refrigerators Owners Manual**

Sparks-Withington company, Jackson, Mich. Service Division

Samsung Rf268ab Refrigerators Owners Manual:

Fuel your quest for knowledge with is thought-provoking masterpiece, Dive into the World of **Samsung Rf268ab Refrigerators Owners Manual**. This educational ebook, conveniently sized in PDF ( PDF Size: \*), is a gateway to personal growth and intellectual stimulation. Immerse yourself in the enriching content curated to cater to every eager mind.

Download now and embark on a learning journey that promises to expand your horizons.

https://crm.avenza.com/book/uploaded-files/index.jsp/Qashqai 2014 User Manual.pdf

# **Table of Contents Samsung Rf268ab Refrigerators Owners Manual**

- 1. Understanding the eBook Samsung Rf268ab Refrigerators Owners Manual
  - The Rise of Digital Reading Samsung Rf268ab Refrigerators Owners Manual
  - Advantages of eBooks Over Traditional Books
- 2. Identifying Samsung Rf268ab Refrigerators Owners Manual
  - Exploring Different Genres
  - Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an Samsung Rf268ab Refrigerators Owners Manual
  - User-Friendly Interface
- 4. Exploring eBook Recommendations from Samsung Rf268ab Refrigerators Owners Manual
  - Personalized Recommendations
  - $\circ\,$  Samsung Rf268ab Refrigerators Owners Manual User Reviews and Ratings
  - Samsung Rf268ab Refrigerators Owners Manual and Bestseller Lists
- 5. Accessing Samsung Rf268ab Refrigerators Owners Manual Free and Paid eBooks
  - Samsung Rf268ab Refrigerators Owners Manual Public Domain eBooks
  - Samsung Rf268ab Refrigerators Owners Manual eBook Subscription Services
  - Samsung Rf268ab Refrigerators Owners Manual Budget-Friendly Options

- 6. Navigating Samsung Rf268ab Refrigerators Owners Manual eBook Formats
  - ePub, PDF, MOBI, and More
  - Samsung Rf268ab Refrigerators Owners Manual Compatibility with Devices
  - Samsung Rf268ab Refrigerators Owners Manual Enhanced eBook Features
- 7. Enhancing Your Reading Experience
  - Adjustable Fonts and Text Sizes of Samsung Rf268ab Refrigerators Owners Manual
  - Highlighting and Note-Taking Samsung Rf268ab Refrigerators Owners Manual
  - Interactive Elements Samsung Rf268ab Refrigerators Owners Manual
- 8. Staying Engaged with Samsung Rf268ab Refrigerators Owners Manual
  - Joining Online Reading Communities
  - Participating in Virtual Book Clubs
  - Following Authors and Publishers Samsung Rf268ab Refrigerators Owners Manual
- 9. Balancing eBooks and Physical Books Samsung Rf268ab Refrigerators Owners Manual
  - Benefits of a Digital Library
  - Creating a Diverse Reading Collection Samsung Rf268ab Refrigerators Owners Manual
- 10. Overcoming Reading Challenges
  - Dealing with Digital Eye Strain
  - Minimizing Distractions
  - Managing Screen Time
- 11. Cultivating a Reading Routine Samsung Rf268ab Refrigerators Owners Manual
  - Setting Reading Goals Samsung Rf268ab Refrigerators Owners Manual
  - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Samsung Rf268ab Refrigerators Owners Manual
  - Fact-Checking eBook Content of Samsung Rf268ab Refrigerators Owners Manual
  - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
  - Utilizing eBooks for Skill Development
  - Exploring Educational eBooks
- 14. Embracing eBook Trends
  - Integration of Multimedia Elements

• Interactive and Gamified eBooks

#### Samsung Rf268ab Refrigerators Owners Manual Introduction

Free PDF Books and Manuals for Download: Unlocking Knowledge at Your Fingertips In todays fast-paced digital age, obtaining valuable knowledge has become easier than ever. Thanks to the internet, a vast array of books and manuals are now available for free download in PDF format. Whether you are a student, professional, or simply an avid reader, this treasure trove of downloadable resources offers a wealth of information, conveniently accessible anytime, anywhere. The advent of online libraries and platforms dedicated to sharing knowledge has revolutionized the way we consume information. No longer confined to physical libraries or bookstores, readers can now access an extensive collection of digital books and manuals with just a few clicks. These resources, available in PDF, Microsoft Word, and PowerPoint formats, cater to a wide range of interests, including literature, technology, science, history, and much more. One notable platform where you can explore and download free Samsung Rf268ab Refrigerators Owners Manual PDF books and manuals is the internets largest free library. Hosted online, this catalog compiles a vast assortment of documents, making it a veritable goldmine of knowledge. With its easy-to-use website interface and customizable PDF generator, this platform offers a user-friendly experience, allowing individuals to effortlessly navigate and access the information they seek. The availability of free PDF books and manuals on this platform demonstrates its commitment to democratizing education and empowering individuals with the tools needed to succeed in their chosen fields. It allows anyone, regardless of their background or financial limitations, to expand their horizons and gain insights from experts in various disciplines. One of the most significant advantages of downloading PDF books and manuals lies in their portability. Unlike physical copies, digital books can be stored and carried on a single device, such as a tablet or smartphone, saving valuable space and weight. This convenience makes it possible for readers to have their entire library at their fingertips, whether they are commuting, traveling, or simply enjoying a lazy afternoon at home. Additionally, digital files are easily searchable, enabling readers to locate specific information within seconds. With a few keystrokes, users can search for keywords, topics, or phrases, making research and finding relevant information a breeze. This efficiency saves time and effort, streamlining the learning process and allowing individuals to focus on extracting the information they need. Furthermore, the availability of free PDF books and manuals fosters a culture of continuous learning. By removing financial barriers, more people can access educational resources and pursue lifelong learning, contributing to personal growth and professional development. This democratization of knowledge promotes intellectual curiosity and empowers individuals to become lifelong learners, promoting progress and innovation in various fields. It is worth noting that while accessing free Samsung Rf268ab Refrigerators Owners Manual PDF books and manuals is convenient and cost-effective, it is vital to respect copyright laws and intellectual property rights. Platforms

offering free downloads often operate within legal boundaries, ensuring that the materials they provide are either in the public domain or authorized for distribution. By adhering to copyright laws, users can enjoy the benefits of free access to knowledge while supporting the authors and publishers who make these resources available. In conclusion, the availability of Samsung Rf268ab Refrigerators Owners Manual free PDF books and manuals for download has revolutionized the way we access and consume knowledge. With just a few clicks, individuals can explore a vast collection of resources across different disciplines, all free of charge. This accessibility empowers individuals to become lifelong learners, contributing to personal growth, professional development, and the advancement of society as a whole. So why not unlock a world of knowledge today? Start exploring the vast sea of free PDF books and manuals waiting to be discovered right at your fingertips.

#### FAQs About Samsung Rf268ab Refrigerators Owners Manual Books

How do I know which eBook platform is the best for me? Finding the best eBook platform depends on your reading preferences and device compatibility. Research different platforms, read user reviews, and explore their features before making a choice. Are free eBooks of good quality? Yes, many reputable platforms offer high-quality free eBooks, including classics and public domain works. However, make sure to verify the source to ensure the eBook credibility. Can I read eBooks without an eReader? Absolutely! Most eBook platforms offer web-based readers or mobile apps that allow you to read eBooks on your computer, tablet, or smartphone. How do I avoid digital eye strain while reading eBooks? To prevent digital eye strain, take regular breaks, adjust the font size and background color, and ensure proper lighting while reading eBooks. What the advantage of interactive eBooks? Interactive eBooks incorporate multimedia elements, quizzes, and activities, enhancing the reader engagement and providing a more immersive learning experience. Samsung Rf268ab Refrigerators Owners Manual is one of the best book in our library for free trial. We provide copy of Samsung Rf268ab Refrigerators Owners Manual in digital format, so the resources that you find are reliable. There are also many Ebooks of related with Samsung Rf268ab Refrigerators Owners Manual. Where to download Samsung Rf268ab Refrigerators Owners Manual online for free? Are you looking for Samsung Rf268ab Refrigerators Owners Manual PDF? This is definitely going to save you time and cash in something you should think about.

Find Samsung Rf268ab Refrigerators Owners Manual:

<del>qashqai 2014 user manual</del>

quantitative chemical analysis solution manual harris

quantum auto manual swap kit question for fitting and machining pyrrhus english edition

# quality assurance for image guided radiation therapy

qashqai service manual 2015 quand la france reacuteagira pyc 3701 exam quality manual for ndt companies quand les exclus font de la politique python data analysis

queen mask template qualitative research discussion guide

quel bouddhisme pour loccident

# Samsung Rf268ab Refrigerators Owners Manual:

#### dictionnaire insolite de russie amazon com - Jul 18 2023

web oct 2 2014 la russie est un monde part une langue une culture une histoire si particulires que le dpaysement est total de ce pays on connat le caviar et la vodka la

dictionnaire insolite de la russie clade net - Oct 29 2021

web dictionnaire insolite de la russie titre s dictionnaire insolite de la russie auteur s alexeïev catherine mention d édition 2e édition isbn 978 2 84630 089 6

dictionnaire insolite de la russie - Jul 06 2022

web merely said the dictionnaire insolite de la russie is universally compatible similar to any devices to read threads and traces carlo ginzburg 2012 09 02 this book is a

#### dictionnaire insolite de la russie clade net - Oct 09 2022

web la russie est un monde à part une langue une culture une histoire si particulières que le dépaysement est total de ce pays on connaît le caviar et la vodka la place rouge et

#### dictionnaire insolite de la russie amazon es - Sep 08 2022

web dictionnaire insolite de la russie alexeïev catherine amazon es libros saltar al contenido principal es hola elige tu dirección todos los departamentos selecciona el

#### dictionnaire insolite de la russie uniport edu - Feb 01 2022

web jun 11 2023 dictionnaire insolite de la russie 1 6 downloaded from uniport edu ng on june 11 2023 by guest dictionnaire insolite de la russie this is likewise one of the

dictionnaire insolite de la russie amazon de - May 04 2022

web wähle die kategorie aus in der du suchen möchtest

### dictionnaire insolite de la russie paperback 2 oct 2014 - Jun 17 2023

web dictionnaire insolite de la russie alexeïev catherine amazon de books skip to main content de hello select your address all en hello sign in account lists returns

### dictionnaire insolite de la russie label emmaüs - Jun 05 2022

web dictionnaire insolite de la russie est un monde à part une langue une culture une histoire si particulières que **dictionnaire insolite de la russie paperback amazon ca** - Jan 12 2023

web dictionnaire insolite de la russie collectif collectif 9782846300599 books amazon ca

dictionnaire russe illustré apprendre le russe pour voyager - Nov 10 2022

web dictionnaire russe illustré apprenez le vocabulaire russe d'une manière amusante et visuelle il suffit de regarder un objet pour savoir comment il s'appelle en russe

dictionnaire insolite de la russie by catherine alexeiv - Nov 29 2021

web sep 22 2023 dictionnaire insolite de la russie achat vente livre dictionnaire insolite de la russie catherine alexeiev actualits nouvelles insolites tranges humoristiques

### dictionnaire insolite de la russie by catherine alexeiv - Mar 02 2022

web dictionnaire insolite de la russie catherine alexeiev april 17th 2020 dictionnaire insolite de la russie écrit par catherine alexeiev éditeur cosmopole livre neuf

dictionnaire insolite de la russie clade net - Apr 03 2022

web dictionnaire insolite de la russie texte imprimé catherine alexeïev auteur s alexeïev catherine editeur producteur 9782846300599 appartient à la collection

dictionnaire insolite de la russie catherine alexeiev - Aug 19 2023

web may 18 2011 dictionnaire insolite de la russie de catherine alexeiev collection dictionnaire insolite livraison gratuite à 0 01 dès 35 d achat librairie decitre votre

#### dictionnaire insolite de la russie - Apr 15 2023

web contexte et faisant l'objet d'une étude dictionnaire insolite de la russie catherine alexeïev 2014 la russie est un monde à part une langue une culture une histoire si

#### dictionnaire insolite de la russie pdf uniport edu - Dec 31 2021

web aug 4 2023 dictionnaire insolite de la russie catherine alexeïev 2014 la russie est un monde à part une langue une culture une histoire si particulières que le

#### dictionnaire insolite de russie french edition paperback - Aug 07 2022

web dictionnaire insolite de russie french edition alexeiv catherine amazon com au books

dictionnaire insolite de russie paperback oct 2 2014 - Mar 14 2023

web dictionnaire insolite de russie alexeiv catherine 9782846300896 books amazon ca

# dictionnaire insolite de la russie n éd librairie renaud bray - Dec 11 2022

web résumé recueil d articles décrivant la russie contemporaine son passé tsariste et soviétique ses traditions sa gastronomie la vie quotidienne des russes etc

# dictionnaire insolite de la russie editions cosmopole - Sep 20 2023

web dictionnaire insolite de la russie catalogue au delà des guides touristiques les dictionnaires insolites vous font voyager par les mots et aident à briser les idées

dictionnaire insolite de la russie by catherine alexeïev goodreads - Feb 13 2023

web présentation de l'éditeur la russie est un monde à part une langue une culture une histoire dictionnaire insolite de la russie by catherine alexeïev goodreads

### dictionnaire insolite de la russie paperback 18 may 2011 - May 16 2023

web may 18 2011 buy dictionnaire insolite de la russie by alexeiev catherine isbn 9782846300599 from amazon s book store everyday low prices and free delivery on

#### molecular interactions concepts and methods searchworks - Sep 04 2022

web select search scope currently catalog all catalog articles website more in one search catalog books media more in the stanford libraries collections articles journal articles other e resources

 $molecular\ interactions\ concepts\ and\ methods\ hardcover\ -\ Jul\ 02\ 2022$ 

web it includes molecular interactions between two many atom systems interactions in condensed matter and interactions of molecules with surfaces presents the concepts and methods of molecular interactions used in calculations

#### molecular interactions concepts and methods wiley - Apr 11 2023

web methods for simpler systems then moves on to more advanced subjects for complex systems emphasizing concepts and methods used in calculations with realistic models and compared with empirical data contains applications to many physical systems and worked examples

wiley molecular interactions concepts and methods 978 0 470 - Aug 03 2022

web a modern comprehensive text and reference describing intermolecular forces this book begins with coverage of the concepts and methods for simpler systems then moves on to more advanced subjects for complex systems emphasizing concepts and methods

molecular interactions concepts and methods request pdf - Jun 13 2023

web nov 4 2019 a comprehensive guide that examines the fundamental concepts and methods of intermolecular forces the text provides a quantitative treatment based on molecular properties introducing

modern fluorescence based concepts and methods to study - Jan 08 2023

web more specifically the goal of this article is not to cover all proposed methods present in the literature to study molecular interactions in large protein complexes but to highlight the advances in fluorescence spectroscopy nanotechnology and probe chemistry to investigate molecular interactions

# molecular interactions concepts and methods amazon com - Jun 01 2022

web nov 18 2019 presents the concepts and methods of molecular interactions used in calculations offers comprehensive descriptions starting from atomic structure provides the theory and computational approaches needed for many atom interactions contains illustrative applications to many physical systems and worked examples molecular interactions concepts and methods google play - Nov 06 2022

web molecular interactions concepts and methods ebook written by david a micha read this book using google play books app on your pc android ios devices download for offline reading highlight bookmark or take notes while you read molecular interactions concepts and methods

molecular interactions wiley online books - Jul 14 2023

web nov 4 2019 about this book a modern comprehensive text and reference describing intermolecular forces this book begins with coverage of the concepts and methods for simpler systems then moves on to more advanced subjects for complex systems emphasizing concepts and methods used in calculations with realistic models and

 $\underline{molecular\ interactions\ concepts\ and\ methods\ google\ books}\ \text{-}\ May\ 12\ 2023}$ 

web jan 2 2020 a modern comprehensive text and reference describing intermolecular forces this book begins with coverage of the concepts and methods for simpler systems then moves on to more advanced molecular interactions concepts and methods goodreads - Apr 30 2022

web a modern comprehensive text and reference describing intermolecular forces this book begins with coverage of the concepts and methods for simpler systems then moves on to more advanced subjects for complex systems emphasizing concepts and methods used in calculations with realistic models and compared with empirical data

molecular interactions concepts and methods pdf scribd - Feb 26 2022

web 1 fundamental concepts 1 1 1 molecular interactions in nature 2 1 2 potential energies for molecular interactions 4 1 2 1 the concept of a molecular potential energy 4 1 2 2 theoretical classification of interaction potentials 6 1 2 2 1 small distances 7 1 2 2 2 intermediate distances 8 1 2 2 3 large distances 8 1 2 2 4 very large distances 8 1 molecular interactions concepts and methods wiley - Aug 15 2023

web a modern comprehensive text and reference describing intermolecular forces this book begins with coverage of the concepts and methods for simpler systems then moves on to more advanced subjects for complex systems emphasizing concepts and methods used in calculations with realistic models and compared with empirical data modern concepts and methods to study biomolecular interactions - Mar 30 2022

web may 1 2017 molecular interactions include both stable associations of proteins within multi subunit protein complexes and transient associations of biomolecules with a regulatory function currently

#### molecular interactions concepts and methods amazon com - Mar 10 2023

web nov 18 2019 it includes molecular interactions between two many atom systems interactions in condensed matter and interactions of molecules with surfaces presents the concepts and methods of molecular interactions used in calculations a medicinal chemist s guide to molecular interactions - Oct 05 2022

web mar 26 2010 here we compile and review the literature on molecular interactions as it pertains to medicinal chemistry through a combination of careful statistical analysis of the large body of publicly available x ray structure data and experimental and theoretical studies of specific model systems

# fundamental concepts molecular interactions wiley online - Feb 09 2023

web nov 4 2019 experimental methods can be classified in three categories thermodynamic spectroscopic and diffraction and beam methods the chapter discusses long range interactions and electrical properties of molecules thermodynamic averages and intermolecular forces and molecular dynamics and intermolecular forces intermolecular molecular interaction an overview sciencedirect topics - Dec 07 2022

web elliot l elson in methods in enzymology 2013 7 2 molecular interactions molecular interaction s important for biology range from simple bimolecular associations a b k b k f c to the formation of large polymers aggregates and other supra molecular structures for example ribosomes fcs can be used in a variety of formats to probe

#### molecular mechanisms and interactions oni - Dec 27 2021

web molecular interactions means the dynamic interaction between two or more labeled molecules in cells advanced microscopy techniques and single molecule fret smfret in particular are used to understand the relationship between molecules through their spatial organization for example interest is growing in the underlying mechanisms molecular dynamics simulations concept methods and - Jan 28 2022

web nov 14 2022 molecular dynamic md simulation offers computer aided techniques to apprehend the dynamic behavior of biomolecules by visualizing atoms and molecules when interacting with each other over a period of time and analyzing their physical movement and chemical interactions

# how does the internet work learn web development mdn - Jan 09 2023

web jul 24 2023 this article discusses what the internet is and how it works prerequisites none but we encourage you to read the article on setting project goals first objective you will learn the basics of the technical infrastructure of the web and the difference between internet and the web

#### internet of things iot what it is and why it matters sas - Jan 29 2022

web the internet of things iot is anything that connects to and shares data through the internet learn the history of iot key terms and how big data analytics works with iot devices and machine data

#### how does the internet work bbc bitesize - Oct 06 2022

web computer science year 3 year 4 what is the internet the internet is a global network of computers all the computers that are connected to the internet can share information it is the

what exactly is the internet a computer scientist explains what it - Aug 16 2023

web mar 13 2023 the internet is a global collection of computers that know how to send messages to one another practically everything connected to the internet is indeed a computer or has one baked inside

#### a brief history of the internet who invented it how it works - Jul 03 2022

web nov 17 2020 image from wikimedia foundation the internet is something we all use everyday and many of us can t imagine our lives without it the internet and all the technological advances it offers has changed our society it has changed our jobs the way we consume news and share information and the way we communicate with one another

#### the internet history evolution and how it works live science - Feb 10 2023

web mar  $15\ 2022$  references by laura mears published  $15\ march\ 2022$  the internet is a massive computer network that has revolutionized communication and changed the world forever image credit getty images jump

how does the internet work cloudflare - Mar 11 2023

web how does the internet work there are two main concepts that are fundamental to the way the internet functions packets and protocols packets in networking a packet is a small segment of a larger message each packet internet 101 beginners quick reference quide lifewire - Dec 08 2022

web jun 16 2022 the internet or net is a term that refers to the interconnection of computer networks it is a conglomeration of millions of computers and smart devices all connected by wires or wireless signals although it started in the 1960s as a military experiment in communication the internet evolved into a public free broadcast forum in the 1970s

internet description history uses facts britannica - May 13 2023

web aug 18 2023 the internet works through a series of networks that connect devices around the world through telephone lines users are provided access to the internet by internet service providers the widespread use of mobile broadband and wi fi in the 21st century has allowed this connection to be wireless

# internet basics what is the internet gcfglobal org - Jun 14 2023

web watch on what is the internet the internet is a global network of billions of computers and other electronic devices with the internet it s possible to access almost any information communicate with anyone else in the world and do much more you can do all of this by connecting a computer to the internet which is also called going online

internet streaming what it is and how it works lifewire - Dec 28 2021

web mar 30 2023 what is streaming streaming is a technology used to deliver content to computers and mobile devices over the internet without having to download it streaming transmits data usually audio and video but increasingly other kinds as well as a continuous flow which allows the recipients to watch or listen almost immediately without what is internet definition uses working advantages and - May 01 2022

web apr 25 2023 the internet is set up with the help of physical optical fiber data transmission cables or copper wires and various other networking mediums like lan wan man etc for accessing the internet even the 2g 3g and 4g services and the wifi require these physical cable setups to access the internet

### how to use the internet with pictures wikihow - Mar 31 2022

web apr 18 2023 getting started using email reading news finding entertainment researching information and using other online servicesusing the internet is a vital thing for this century however some people don t know how to use the web to learn the internet is so useful but we must learn how to use it properly - Jun 02 2022

web jan 11 2018  $\,$  3 sep 2023 i d like to talk about the pros and cons of using the internet first of all it can bridge culture gaps people can connect with others from all over the world with just a few

what is the internet and how do we connect to it facebook - Feb 27 2022

web the internet is a vast network of computers linked together via a network worldwide the internet has changed and will likely continue to change the way we live in modern society people use the internet everyday in their lives to computer basics getting started with the internet gcfglobal org - Sep 05 2022

web one of the best features of the internet is the ability to communicate almost instantly with anyone in the world email is one of the oldest and most universal ways to communicate and share information on the internet and billions of people use it social media allows people to connect in a variety of ways and build communities online what is the internet definition history protocols how it works - Jul 15 2023

web jun 26 2023 the internet is a global network of interconnected computers and networks the world wide web is a service that uses the internet s infrastructure to provide digital devices and applications with access to websites popular internet services include email voip voice over ip and sms short message service history of the internet *internet wikipedia* - Apr 12 2023

web the internet or internet is the global system of interconnected computer networks that uses the internet protocol suite tcp ip to communicate between networks and devices it is a network of networks that consists of private public academic business and government networks of local to global scope linked by a broad array of electronic

# what is the internet video the internet khan academy - Aug 04 2022

web what is the internet short answer a distributed packet switched network this is the introduction video to the series how the internet works vint cerf one of the fathers of the internet explains the history of the net and how no

### about the internet and how it works internet society - Nov 07 2022

web the internet ecosystem is made of many organizations and communities that help the internet work and evolve this broad range of people and groups are what contribute to the rapid and continued development and adoption of internet technologies open transparent and collaborative processes and the use of products and infrastructure with